Registered Office:
209 Great Eastern Highway, Belmont, Western Australia 6104.
Email: stjohn@ambulance.net.au
Website: www.ambulance.net.au
For the Service of Humanity

In Western Australia, St John Ambulance provides community services which are primarily focused on caring for the sick and injured.

The provision of these services to the public is carried out by several organisations, all of which have clear objectives and guidelines and each operating in the name of St John.

This report expands on the roles and activities of each of these organisations.
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THE MOST VENERABLE ORDER OF THE HOSPITAL OF ST JOHN OF JERUSALEM. THE FOUR ARMS OF THE ST JOHN CROSS SYMBOLISE THE FOUR VIRTUES:

JUSTICE / FORTITUDE / PRUDENCE / TEMPERANCE
In Western Australia St John Ambulance operates as a community-based organisation to care for the sick and injured. The services we cover include ambulance transport, first aid training, volunteer first aid services and community care.

To provide these services we rely on the co-operation of thousands of career and volunteer members who work together across metropolitan and country areas. Each day these people use their training and skills to fulfil our vision of serving humanity. Their efforts and achievements throughout the past year have been outstanding and are highlighted in this report.

In what is our 113th year serving the community, I am pleased to report that St John Ambulance remains financially stable and well placed to meet the ongoing challenges of providing high quality pre-hospital care across such a vast state.

2004/05 has seen the commencement of a significant capital works programme and the implementation of resources allocated as part of the 5-year contract with the Department of Health. These initiatives will help secure the future of the organisation and allow us to meet core objectives across our key service areas.

The State Executive, Board, Chief Executive Officer and other committee members continue to focus on ensuring that the organisation complies with governance standards and strategic directions. Providing the framework for these directions are the eight principles of our strategic plan:

- Conservative in Finance
- Sensitivity to the World
- Awareness of our Identity
- Encouraging New Ideas
- Valuing People
- Allowing Mistakes
- Organised for Learning
- Shaping the Human Community

I thank all who have contributed to the ongoing success of this organisation in the past year by demonstrating these principles through their daily activities.

Gerard King
State Chairman
“Each day our people use their training and skills to fulfil our vision of serving humanity.”
Structure

The governing body of St John Ambulance in Western Australia is the State Executive Committee. This Committee is responsible for all major policy decisions affecting the Order of St John in Western Australia. The legal entity for this body is known as “St John Ambulance Australia (Western Australia) Inc”.

Five other bodies operate under the auspices of St John Ambulance Australia (Western Australia) Inc.

1. WA Ambulance Service

This entity has a Board that is responsible for the provision of Ambulance and First Aid services throughout the state and provides management and financial guidance for other branches of the organisation. Its legal entity is an incorporated association known as “St John Ambulance Australia WA Ambulance Service Inc”.

2. Property Trustee

This body is responsible for all real property of St John Ambulance in Western Australia. Its legal entity is an incorporated association known as “St John Ambulance Association in Western Australia Inc”.

3. Volunteer First Aid Service

In some other states this branch is known as the Operations Branch. The Executive Committee of this branch is responsible for the provision of voluntary first aid services at public venues.

4. Community Care Branch

The Executive Committee of this branch is responsible for the provision of care to the lonely, frail, aged and disabled in the community.

5. Commandery Functions Committee

This committee is responsible for membership of the Order of St John, Ophthalmic Hospital, ceremonial functions, library and museum as well as fellowship and the ladies auxiliary.

The strength of St John Ambulance in Western Australia comes from the way these five areas of the organisation operate harmoniously under the banner of St John Ambulance Australia (Western Australia) Inc and under the leadership of the Chief Executive Officer.

“The strength of St John Ambulance in WA comes from the way these five areas operate harmoniously.”
The St John Ambulance State Executive Committee (Clockwise from left), CEO Mr Ian Kaye-Eddie, Mr William Barker, Mr Shayne Leslie, Mr Kevin Young, Dr Richard Lugg, Mr Gerard King and Dr Ken Collins (Absent: Dr Harry Oxer and Dr Thomas Hamilton).

The St John Ambulance Service Board (clockwise from left): Dr Garry Wilkes, Mr Ian Kaye-Eddie, Mr Robert Devenish, Prof George Jelinek, Mrs Merle Isbister, Mr Shayne Leslie, Dr Richard Lugg and Mr Gerard King (Ex Officio).

Members as at 30th June 2005
THE COMMANDERY IN WESTERN AUSTRALIA
AMBULANCE SERVICE

Introduction

St John Ambulance has continued to successfully provide ambulance and first aid services to the Western Australian community during 2004/05.

Our performance indicators demonstrate that given the demands on our services and the pressures on the health system, we have been successful in providing Western Australians with a high quality and cost effective ambulance service.

The key to our success in the provision of these services is the way in which career and volunteer personnel work together to achieve our common goal of caring for the sick and injured.

We are especially proud of our first aid training numbers and the 15% growth over the previous year.

This achievement is a great credit to the staff and volunteers involved at all levels and also serves to demonstrate the high regard in which our organisation is held in the community.

St John Ambulance has now been providing ambulance services in this state for 83 years. This year has seen a 5% increase in ambulance activity across the state – with our metropolitan and country crews responding to an average of 423 calls per day. The 2004/05 financial year was the first year of the new contract with the Department of Health providing $100 million of Government funding over the five year period 2004 to 2009. This contract will allow significant growth in staff, ambulances and buildings and will position us well as we try to maintain ambulance response times to acceptable levels.

- Record 80,059 West Australians trained in First Aid
- Start of 5-year Health Department Contract delivers new ambulance resources

<table>
<thead>
<tr>
<th>Statewide Resources and Activities for 2004/05</th>
<th>Ambulance Vehicles</th>
<th>Other Vehicles</th>
<th>Personnel</th>
<th>Patients/Customer</th>
<th>First Aid Training</th>
<th>Ambulance Cover</th>
<th>Patient Kilometres</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metropolitan (career staff)</td>
<td>97</td>
<td>50</td>
<td>550</td>
<td>121,486</td>
<td>55,407</td>
<td>-</td>
<td>3,382,978</td>
</tr>
<tr>
<td>Metropolitan (volunteers)</td>
<td>4</td>
<td>1</td>
<td>182</td>
<td>2,043</td>
<td>1,000</td>
<td>-</td>
<td>113,617</td>
</tr>
<tr>
<td>Country sub centres (career staff)</td>
<td>33</td>
<td>14</td>
<td>85</td>
<td>16,568</td>
<td>9,783</td>
<td>16,677</td>
<td>554,097</td>
</tr>
<tr>
<td>Country sub centres (volunteers)</td>
<td>249</td>
<td>17</td>
<td>2,316</td>
<td>14,335</td>
<td>13,869</td>
<td>35,857</td>
<td>1,085,636</td>
</tr>
<tr>
<td>Sub Total</td>
<td>383</td>
<td>82</td>
<td>3,133</td>
<td>154,432</td>
<td>80,059</td>
<td>52,534</td>
<td>5,136,328</td>
</tr>
<tr>
<td>Volunteer First Aid Service</td>
<td>-</td>
<td>29</td>
<td>875</td>
<td>6,380</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Community Care branch</td>
<td>-</td>
<td>-</td>
<td>94</td>
<td>862</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Commandery functions committee</td>
<td>-</td>
<td>-</td>
<td>5</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Totals</td>
<td>383</td>
<td>111</td>
<td>4,107</td>
<td>161,674</td>
<td>80,059</td>
<td>52,534</td>
<td>5,136,328</td>
</tr>
</tbody>
</table>
“ST JOHN AMBULANCE HAS NOW BEEN PROVIDING AMBULANCE SERVICES IN THIS STATE FOR 83 YEARS.”
Financial Position

We continue to maintain our conservative approach to finance and we are very pleased to report that our financial indicators again demonstrate that the organisation is in a sound position. This allows us to continue our strategy of investing heavily in a capital works programme that will sustain our operations in the future.

The operating surpluses generated by the additional government and Lotterywest funding as well as our ambulance, first aid, industrial paramedic and other business activities will allow us to complete a capital works programme over the next four years that includes the following:

- New Ambulance Centres at Victoria Park, Kwinana, Secret Harbour and Nedlands;
- New Ambulance and First Aid Training Centres at Morley, Rockingham and Murdoch;
- New Administration building and state communications centre at Belmont;
- Reconfiguration of the existing Belmont building as a dedicated training facility.
- Renovation and upgrade of Central, Osborne Park, Gosnells, Mandurah, Midland, Serpentine and Yanchep.

This year the Government committed to funding ambulance services for aged pensioners, at a cost of approximately $14 million per annum.

The price being paid by the Government will fully cover pensioners over 65 years of age (62 for females). St John Ambulance will continue to provide a 50% discount, meaning there will be no additional cost to pensioners.

<table>
<thead>
<tr>
<th>Metropolitan Income Sources ($’000)</th>
<th>Country Income Sources ($’000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance Services $41,509 56%</td>
<td>Ambulance Services $10,426 52%</td>
</tr>
<tr>
<td>First Aid Training $8,971 12%</td>
<td>First Aid Training $2,889 14%</td>
</tr>
<tr>
<td>Health Department $16,941 23%</td>
<td>Health Department $2,359 12%</td>
</tr>
<tr>
<td>Other $6,326 9%</td>
<td>Benefit Fund $2,007 10%</td>
</tr>
<tr>
<td>TOTAL $73,747</td>
<td>Other $2,317 12%</td>
</tr>
<tr>
<td></td>
<td>TOTAL $19,998</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Metropolitan Operating Expenditure ($’000)</th>
<th>Country Operating Expenditure ($’000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel $40,024 62%</td>
<td>Personnel $5,583 36%</td>
</tr>
<tr>
<td>Property &amp; Vehicle $7,799 12%</td>
<td>Property &amp; Vehicle $1,938 13%</td>
</tr>
<tr>
<td>Pensioner Rebates $7,153 11%</td>
<td>Claims &amp; Write-Offs $5,000 33%</td>
</tr>
<tr>
<td>Other $9,636 15%</td>
<td>Medical &amp; First Aid $2,103 14%</td>
</tr>
<tr>
<td>TOTAL $64,612</td>
<td>Other $715 4%</td>
</tr>
<tr>
<td></td>
<td>TOTAL $15,339</td>
</tr>
</tbody>
</table>
Under the agreement the Government will also pay half of the normal price of ambulance transport for non-pensioners over 65 years of age (62 for females) with the non-pensioner (or their insurer) paying the other 50%. These changes will have substantial impact on our internal accounting practices, both at State Office and at sub centres, and will deliver significant financial benefits for the organisation.

Key Financial Indicators

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<thead>
<tr>
<th></th>
<th>$'000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income Metropolitan</td>
<td>73,747</td>
</tr>
<tr>
<td>Income Country</td>
<td>19,998</td>
</tr>
<tr>
<td>Income Total</td>
<td>93,745</td>
</tr>
<tr>
<td>Expenditure Metropolitan</td>
<td>64,612</td>
</tr>
<tr>
<td>Expenditure Country</td>
<td>15,339</td>
</tr>
<tr>
<td>Expenditure Total</td>
<td>79,951</td>
</tr>
</tbody>
</table>

Surpluses generated are applied to capital expenditure to ensure that St John has buildings, vehicles and equipment necessary to continue to provide the high standard of service the community expects.

Ambulance Activity

Ambulance activity increased by 5% during 2004/05. There were a total of 154,432 cases with 123,529 of those in the metropolitan area, 16,568 in country centres with a mix of career and volunteer staff and 14,335 in centres staffed entirely by volunteer ambulance officers.

Maintaining high standards of clinical care and customer service remains a high priority.

As such, we again conducted a customer satisfaction survey which indicated that 98% of respondents were either satisfied or very satisfied with the service provided to them.

A further indicator of the public’s perception of service provided is the number of written complaints received. We are pleased to report that this is at a record low, with St John Ambulance only receiving an average of 2.67 written complaints per 10,000 cases in the past year.

Income

<table>
<thead>
<tr>
<th>Metropolitan</th>
<th>$73,747</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country</td>
<td>$19,998</td>
</tr>
<tr>
<td>Total</td>
<td>$93,745</td>
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</table>

Expenditure

<table>
<thead>
<tr>
<th>Metropolitan</th>
<th>$64,612</th>
</tr>
</thead>
<tbody>
<tr>
<td>Country</td>
<td>$15,339</td>
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<tr>
<td>Total</td>
<td>$79,951</td>
</tr>
</tbody>
</table>

Surpluses generated are applied to capital expenditure to ensure that St John has buildings, vehicles and equipment necessary to continue to provide the high standard of service the community expects.

24 Hour Ambulance  Day Shift Ambulance  Volunteer Ambulance  Patient Transport Crew  Helicopter

Figures represent number of crews stationed at each location.
Response Times

The community’s confidence in its ambulance service is largely determined by how quickly the service is able to respond to calls for assistance. Response time is therefore the key indicator used to measure our performance. Response time refers to the interval between receiving a call and the arrival of an ambulance on the scene. The breakdown for all case categories: emergency (priority one); urgent cases (priority two) and non-urgent cases (priority three) are illustrated in the graphs opposite.

The effect of steadily mounting external pressures on response performance are again evident in the 2004/05 results.

These pressures include a steady increase in demand for ambulance services as the population continues to age, expand and spread to the outskirts of the Perth metropolitan area.

While the additional resources purchased through the Department of Health’s five year contract will greatly assist us in coping with the increasing demand for our services, they have not been sufficient in the first year to ensure all response time categories were within standard. We are confident, however, that this will be achieved over the term of the contract.

Fluid deployment practices that move ambulance resources across the metropolitan area to meet daily demands and the ongoing enhancement of the Patient Transport Service to free up emergency resources are among the measures being employed to counterbalance the increases in ambulance activity and prevent further response time deterioration.

One of the influences on response time performance is ambulance diversion and ambulance ramp time.

Ramp time is where the ambulance has arrived at the hospital emergency department but the emergency department is not able to take the patient immediately. Paramedics must then continue to provide care until the hospital is ready to admit the patient.

In 2004/05 the ambulance service experienced a marked decrease in the incidence of both ramp time and diversion, especially within the peak winter months in 2004. Much of this improvement can be attributed to the introduction of the Ambulance Network Coordinator (ANC) position within the Communications Centre. This challenging position focuses on ambulance patient allocation within the Metropolitan region, monitoring workloads of Perth’s major hospitals through the Emergency Department Information System (EDIS).

The aim is to achieve a more even distribution of workload minimising diversion and ramp time.

One of the impacts of this development has been that ambulances have been required to travel further to deliver their patients to specific hospitals, having a negative impact on response times.

Patient Transport Vehicles (PTVs) have been operating in Perth for over 10 years and continue to play a pivotal role within our ambulance transport operations.

In 2004/2005 St John Ambulance had 17 Patient Transport Vehicles (PTVs) in operation, responding to 16,321 cases. This represents 48% of the total metropolitan non-urgent workload.

- Ambulance activity increases by 5%
- Response times under pressure
- ANC role reduces ramping and diversion
- PTVs handled 48% of non-urgent workload
### Emergency Response Times (Average)

<table>
<thead>
<tr>
<th>Year</th>
<th>0</th>
<th>2</th>
<th>4</th>
<th>6</th>
<th>8</th>
<th>10</th>
<th>12</th>
</tr>
</thead>
</table>

### Urgent Response Times (Average)

<table>
<thead>
<tr>
<th>Year</th>
<th>0</th>
<th>2</th>
<th>4</th>
<th>6</th>
<th>8</th>
<th>10</th>
<th>12</th>
</tr>
</thead>
</table>

### Non-Urgent Response Times (Average)

<table>
<thead>
<tr>
<th>Year</th>
<th>0</th>
<th>2</th>
<th>4</th>
<th>6</th>
<th>8</th>
<th>10</th>
<th>12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min</td>
<td>30.28</td>
<td>30.31</td>
<td>30.51</td>
<td>28.02</td>
<td>29.94</td>
<td>29.01</td>
<td>31.77</td>
</tr>
</tbody>
</table>

### Ambulance Diversion - Metro Hospitals

<table>
<thead>
<tr>
<th>Year</th>
<th>0</th>
<th>2</th>
<th>4</th>
<th>6</th>
<th>8</th>
<th>10</th>
<th>12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hrs</td>
<td>2004/05</td>
<td>2003/04</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Ambulance Ramp Time - Metro Hospitals

<table>
<thead>
<tr>
<th>Year</th>
<th>0</th>
<th>2</th>
<th>4</th>
<th>6</th>
<th>8</th>
<th>10</th>
<th>12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hrs</td>
<td>2004/05</td>
<td>2003/04</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

### Resource Arrangements

<table>
<thead>
<tr>
<th>Monday to Friday</th>
<th>Day Shift</th>
<th>Night Shift</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 hour paramedic crews</td>
<td>23</td>
<td>23</td>
</tr>
<tr>
<td>Day shift paramedic crews</td>
<td>12</td>
<td>5</td>
</tr>
<tr>
<td>Patient transport crews</td>
<td>17</td>
<td>2</td>
</tr>
<tr>
<td>Volunteer ambulance crews (outer metropolitan area)</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Helicopter</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Saturday &amp; Sunday</th>
<th>Day Shift</th>
<th>Night Shift</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 hour paramedic crews</td>
<td>23</td>
<td>23</td>
</tr>
<tr>
<td>Day shift paramedic crews</td>
<td>12</td>
<td>5</td>
</tr>
<tr>
<td>Patient transport crews</td>
<td>17</td>
<td>2</td>
</tr>
<tr>
<td>Volunteer ambulance crews (outer metropolitan area)</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Helicopter</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Total: 56 29 37 29

The figures above indicate the minimum to maximum resource levels that currently apply.
Communications Centre

The Communications Centre continues to expand to meet the growing demands of both metropolitan and country workload. Increased staffing levels and new technology initiatives have been implemented to ensure that the hundreds of calls received each day are answered and tasked as efficiently as possible. In addition to call taking, Communications Officers, and in particular the Ambulance Network Co-ordinator, continue to play an integral role in the distribution of the patients and management of the ambulance fleet.

The new Computer Aided Dispatch System (CAD) was introduced in late 2004 and allows Communications Officers to process and update emergency calls with greater speed and accuracy. The computer provides the operator with comprehensive geographical and incident information. An integral part of the CAD system is the Automatic Vehicle Location (AVL) system, which alerts staff in the Communications Centre to the location of every ambulance in the metropolitan area.

During 2005, we commenced the rollout of the state wide triple zero (000). This plan involves gradually bringing all ambulance call taking and dispatch through the Belmont Communications Centre. This project is being undertaken to improve the coordination of our services on a state wide basis, to ensure we are properly monitoring and minimising the additional burden being placed on volunteers with long distance transfers. It also brings the ambulance service into line with all other State and Territory services, whereby there is a complete picture of the status of ambulance resources in the event of a major incident.

While the introduction of the new system has caused some concerns for some of our sub centres we are very grateful for the cooperation shown by our country staff and volunteers as we work together to ensure the best possible ambulance service for all Western Australians.

Emergency Rescue Helicopter Service

The state’s Emergency Rescue Helicopter Service (RAC Rescue 1) celebrated its first anniversary in August 2004. RAC Rescue 1 completed 190 missions during the year and typically operates within a 200km radius of Perth, thereby covering 90% of Western Australia’s population. However, it has performed rescues as far away as Esperance and Carnarvon. The success of RAC Rescue 1 is a result of the collaboration and expertise of a number of entities. St John Ambulance is the tasking authority for RAC Rescue 1 and provides the critical care paramedics who work in conjunction with a pilot and aircrew from Canadian Helicopter Corporation (CHC). The Fire and Emergency Services Authority (FESA) is responsible for the service management, contract management, funding and policy and performance standards of the helicopter service.

- Introduction of CAD system delivers new efficiencies
- Statewide 000 rollout continues
- Communications Centre operations expand to meet growing ambulance activity
- Rescue Helicopter completes 190 missions
Volunteer Country Ambulance Services

One of the features of St John Ambulance in this state is the huge contribution of volunteers. Nowhere is this contribution more evident than throughout country Western Australia. In addition to nearly 2,000 qualified volunteer ambulance officers we have volunteer first aid trainers and a significant number of volunteers fulfilling other vital support roles in country sub centres.

Country volunteers attended 14,335 ambulance cases and taught 13,869 students first aid in 2004/05.

It is not uncommon these days to hear that it is getting more and more difficult to get volunteers and that people aren’t willing to give up their time for the service of others. Volunteer numbers in St John Ambulance do not support this proposition. The graph below illustrates the sound position of country volunteer numbers, especially over the past 15 years.

While this analysis shows the strength of total volunteer numbers it does mask the fact that there are some locations where we need to do better. To this end, 2005 saw the commencement of a project whereby, in consultation with local committees, we will analyse the volunteer trend on a sub centre by sub centre basis, identify the ideal number and mix of volunteers required for each centre and then develop strategies on a centre by centre basis to achieve the required number. This will see us being able to move away from a position of always just requiring more volunteers to knowing how many we need and where we need them.

A major initiative announced in the past year has seen a supply of second hand Mercedes ambulances (MKV) offered at no cost to country sub centres.

The subsidised vehicle replacement scheme allows these Mercedes ambulances to be supplied to the sub centre for the same amount as recouped when their existing ambulance is sold. This initiative will see a substantial reduction in the average age of the country fleet in a relatively short period of time and will substantially reduce pressure on country volunteers to raise money for ambulances.

The Annual Sub Centre Conference in 2004 was attended by 350 people. This event provides an invaluable opportunity for members to come together with their peers and state office staff to share ideas. The theme of the Conference was the Volunteer Spirit Builds Communities and topics included operation of the Emergency Rescue Helicopter Service, treatment of snake bites, and presentations from Boddington and Bridgetown Sub Centres. Details of Awards announced at the Conference can be found on page 29 of this report.

In January 2005 the Sponsorship agreement with Sovereign Petroleum entered its second year. This agreement saw an additional $80,000 of free fuel donated to 31 country sub centres.

- Subsidised MKV Mercedes fleet offered to country sub centres
- 2,316 country volunteers operating across the state
- Country volunteers attend 14,335 cases
- 000 rollout nears completion
- Sovereign sponsorship enters second year
Industrial Paramedical Services

With the ongoing boom occurring in the WA mining industry there has been an increased demand for the services of St John Ambulance Industrial Medics and Industrial Paramedics. Over the past nine years Industrial Paramedical Services have utilised a total of 160 different paramedics and 20 ambulance volunteers to work at industrial sites across the state. At present we have approximately 26 staff permanently engaged at various mining sites.

To meet this growing demand for industrial services, St John Ambulance has for the first time undertaken a targeted international recruitment campaign. In June 2005 Human Resources and Ambulance personnel travelled to Johannesburg to recruit qualified staff to boost our pool of industrial paramedics. It is hoped that the results from this campaign, and ongoing local recruitment will allow us to boost our resourcing capabilities and enhance our position as WA’s leading provider of Industrial Paramedical Services.

Lotterywest Support

Lotterywest continues to be a great source of assistance to St John Ambulance and the regional communities of WA. In June 2005 Government Services Minister, and Deputy Premier The Hon. Eric Ripper presented a $920,020 Lotterywest grant to assist St John volunteers across the state.

This valuable funding will go towards the cost of upgrading equipment, facilities and ambulances for the network of volunteer ambulance services in country regions and for the metropolitan-based Volunteer First Aid Service.

- Demand for Industrial Paramedic Services on the rise
- International recruitment campaign undertaken
- Lotterywest continues financial support to St John Ambulance and the regional communities of WA
Introduction

The College of Pre-Hospital Care provides training for both ambulance personnel and for the general public. The College is a Registered Training Organisation (RTO) under the Australian Quality Training Framework indicating that our organisation complies with nationally agreed standards for the quality of training, delivery, assessment and recognition, and contributes to community confidence in the products and services that we offer.

Career Training

Paramedic training continues to thrive at the College as our strategic partnership with Edith Cowan University (ECU) strengthens. 2004 was the first year the Bachelor of Science (Paramedical Science) was offered under the auspices of ECU. Feedback from both students and lecturers was extremely positive.

In April 2005 the inaugural group of 33 ECU students completed the first stage of their degree and proceeded to on-road training. It will take another two and a half years of university study and on the job training before they graduate with their degree and become fully qualified Ambulance Paramedics.

This 4-year paramedic training path offers students the opportunity to combine tertiary learning with practical on-road training.

In 2004/05 significant levels of training were undertaken to meet the needs of the Communications Centre and Patient Transport Service. The introduction of the new CAD system in the Communications Centre involved extensive training for all new and existing Communication Officers. In addition 12 new Communication Officers completed the Certificate IV in Ambulance Communication.

As the number of patient transport crews operating in the metropolitan area continues to increase, so too does the demand for ambulance transport officer training. 21 new ambulance transport officers completed the 19 week pre-employment course.

“PARAMEDIC TRAINING CONTINUES TO THRIVE AS OUR STRATEGIC PARTNERSHIP WITH EDITH COWAN UNIVERSITY STRENGTHENS.”
Volunteer Ambulance Officer Training

Training our country volunteers remains a top priority with 130 fully qualified and accredited volunteer ambulance officer trainers operating in country sub centres. Last year 1,701 volunteers attended a total of 226 volunteer training courses and 21 professional development seminars throughout the state.

In the past year we have worked to refine the systems under which training is offered to sub centres and a number of new courses have been developed.

Of particular note is the development of a new entry level Volunteer Ambulance Officer course, which is currently being trialled by selected sub centres.

This was developed after a need was identified for a course that was less intensive than the Primary Ambulance Care (PAC), but suitable for those who wished to assist their community by driving the ambulance.

The course is practically based offering a range of skills that would allow a driver to suitably assist during ambulance cases. By completing a further 3 weekends of training, students can obtain full PAC qualifications should they wish.

Professional Development Seminars

One of the most popular and successful components of our volunteer training program has again been the professional development seminars conducted throughout the state by medical director Dr Garry Wilkes and consultant Dr Harry Oxer. 21 were completed at locations as far a field as Kununurra, Albany and Southern Cross.

• Successful partnership with ECU
• Tertiary-based paramedic training goes from strength to strength
• 130 accredited volunteer ambulance officer trainers across the state
• 1,701 volunteers attended a total of 226 volunteer training courses

…”130 FULLY QUALIFIED AND ACCREDITED VOLUNTEER AMBULANCE OFFICER TRAINERS OPERATING IN COUNTRY SUB CENTRES.”
First Aid Services and Training

2004/05 has been an exceptional year for first aid services and training in WA. A record 80,059 students were trained – representing an increase of over 15%.

Much of this success can be attributed to our efforts in making first aid as flexible as possible and catering to our students’ specific needs.

The success of the new Child Life Support, a three-hour course designed for busy parents who want to learn the basics of first aid, is testament to this new approach. In addition the introduction of shorter courses and an increase in the number and type of courses offered at various locations throughout the metropolitan area has been a direct response to requests from our customers.

In line with these innovations, this year we introduced the Senior First Aid (Flexible) Package. This is available in the form of either an interactive CD-Rom or workbook and allows students to obtain a Senior First Aid qualification through self study time and reduced classroom attendance. On completion, students attend a one day workshop focussing on the practical and assessment aspects of the course (as opposed to the current two day course attendance).

First Aid Services and Training continues to build strong alliances with key organisations and secure high profile contracts for the provision of first aid training and kit services.

Some major clients include: Woolworths, Coles Myer, FESA, Telstra, Woodside Petroleum and the WA Police Force.

As part of a national initiative we also benefited from a partnership with the Sony Foundation. Their ‘Project Rainbow’ fundraising initiative brought together Harvey Norman stores with St John volunteers to sell raffle tickets to raise the money for training and raised a total of $500,000 nationally. Western Australia’s share of this will allow us to provide free first aid training for up to 800 disadvantaged school students across the state. We are extremely grateful for the Sony Foundation’s support of First Aid training.
First Responder System

St John Ambulance developed the First Responder system to enable community groups, organisations and local authorities to take an active role in saving the lives of people struck down by sudden cardiac arrest. Now in its fifth year of operation, the First Responder system continues to gain corporate and community support with 46 First Responder systems in place at June 2005.

- Record 80,059 students trained in first aid
- First aid training more flexible as new courses introduced
- Project Rainbow provides free first aid for 800 students
- 46 First Responder systems in place

Appreciation

St John Ambulance has again highlighted one of the strengths of the Australian culture and community, that is, the willingness to serve our fellow man. I believe it is a great credit to all the dedicated people who volunteer and work for our organisation as it strives to continue on the path of serving humanity. On behalf of the Ambulance Service Board I would like to thank everyone for their involvement in providing ambulance, first aid and support services to the community of Western Australia. I extend my thanks to my fellow board members, sub centre management committees, the chief executive officer, and both volunteer and career staff for their contribution to the 113th year of service by St John Ambulance in Western Australia.

We would not be able to deliver our services as effectively without the cooperation and help of agencies such as the Department of Health, the Royal Flying Doctor Service, the WA Police Service, the Fire and Emergency Services Authority, and the medical and nursing professions. To these organisations and their staff, thank you on behalf of all at St John Ambulance.

Dr Richard Lugg
Chairman
Introduction

The Volunteer First Aid Service (VFAS) continues to be the premier provider of first aid services in Western Australia. Recruitment and retention of adult members remains a high priority in order to achieve sufficient resources to meet current and future demand.

The provision of high quality training and equipment to our volunteers also remains a priority, and we are in a strong position to ensure that on-going investment in these areas is sustainable.

While the financial management of VFAS continues to be conservative and prudent, appropriate expenditure to maintain and improve the quality of the service has been identified and included in the organisation’s planning processes.

Public Duties

For the 2004/2005 financial year, the following were completed.

Public Duty Hours: 52,578
Patients Treated: 6,380

This is a 3% increase in duty hours and a 6% increase in patients treated.

Training

On-going processes are in place for the review of the training we provide to our members to ensure its effectiveness and relevance.

The review of the Advanced First Aid Level 2 and Refresher was completed and implemented this financial year. A brief overview of VFAS’s allotted role in the WA Ambulance Service’s Emergency Management Plan has been introduced as part of the revised course. A more substantial educational module is still under development, with an intended implementation date of later this year.

Our intention is to have all core trainers and a significant number of the Divisional trainers qualified to Certificate IV level in Workplace Assessment and Training, in preparation for the implementation of the proposed national Skills Development Program.

During the reporting period, 18 members were undertaking the Certificate IV training.

Membership

Adult membership numbers stood at 507 as of 30 June 2005. This is an increase of 10% over the numbers at the same time last year.

We are managing to maintain the levels of new members joining, with an average of 12 new members per month for the financial year, compared with 11 for the 03/04 financial year.

A survey of our members’ motivations undertaken during the year revealed that the opportunity to learn, use and practice first aid skills is consistently identified as the primary motivation for both joining and continuing voluntary work with VFAS.

The results from the survey will be used to enhance our on-going recruitment and retention strategies.

“VFAS CONTINUES TO BE THE PREMIER PROVIDER OF FIRST AID SERVICES IN WA.”
Cadets

Cadet membership stands at 368, a drop of 29% over the same time last year. This has primarily been due to the introduction of fees, and the improved record keeping which has accompanied the implementation of this policy.

WA hosted an International Cadet Camp in January 2005, with 253 participants from all states and territories of Australia, plus overseas guests from England, Wales, New Zealand, Hong Kong and Singapore.

The camp, held at Swanleigh in the Swan Valley, was a resounding success, with wonderful feedback from both international and Australian participants.

Financial

Our financial position remains sound, with a healthy surplus for the 2004/2005 financial year.

Revenue generated from attendance at public duties for the 2004/2005 financial year has increased by 5%.

Over the past 3 years, public duty revenue has increased by a total of 51%.

Public duty income for the 2004/2005 financial year, expressed as dollars per duty hours, has increased by 19% over the same period.

Uniform Review

During the review period, a consultation was undertaken to establish the functionality of all items forming the green working dress uniform.

Following an open forum, a stakeholder committee was established to develop a series of recommendations. These have been considered by the VFAS Executive Committee and will be implemented over the coming year.

First Aid Competitions

Western Australian competitors continue to perform extremely well at the national level. In January 2005, the WA representatives came first in the team event, second in the Cadet Leader event, and 4th in the Cadet Individual event. Overall, Western Australia came a very close second for the Champion State title.

In June 2005, the competitors at the National Adult Competitions took out the Champion State title for the second year in a row, winning the Individual event and coming a close 2nd in the team event. The successful WA team included Chris Hodson, Simon Hughes, Renee Wirth, David Gulland and team manager Andrea Williams. The team also won the Trans-Tasman trophy on behalf of Australia, and will travel to New Zealand in 2006 to defend their title. Congratulations to all involved on such a wonderful achievement.

“OVER THE PAST 3 YEARS, PUBLIC DUTY REVENUE HAS INCREASED BY A TOTAL OF 51%.”
Volunteer Management Positions

A number of changes in senior volunteer staff occurred at the end of the triennium. Details are listed in the table below.

I would like to record my sincere gratitude to the outgoing incumbents for their magnificent contribution to VFAS over the past years. Their combined enthusiasm and commitment has been instrumental in taking VFAS to the forefront of the St John Ambulance Operations Branches in Australia.

I also thank all of our members and staff for their continuing dedication to providing such an efficient, professional and well-equipped first aid service to the WA community.

Dr Ken Collins
State Commissioner

<table>
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<tr>
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<tbody>
<tr>
<td>State Manager Operations</td>
<td>Terry Jongen</td>
<td>Simon Hughes</td>
</tr>
<tr>
<td>State Manager Cadets &amp; Youth</td>
<td>David Carbonell</td>
<td>Dirk Sunley</td>
</tr>
<tr>
<td>State Medical Officer</td>
<td>Stephen Dunjey</td>
<td>John van der Post</td>
</tr>
</tbody>
</table>

Volunteer Management Positions
Introduction

In a rapidly ageing society we are being confronted with the need to support our elderly citizens in many different ways.

The Community Care Branch’s core mission is to care for the lonely, frail, aged and disabled through the home visiting programme.

It gives me great pleasure to report that in the past year our dedicated volunteers across the state have continued to work towards fulfilling this goal, bringing companionship and assistance to the many needy in our community.

Membership

Community Care’s membership fluctuates according to the changing health needs and responsibilities of our volunteers.

A comprehensive audit of our membership in early 2005 found that there had been a 30% reduction in the number of active Community Care Volunteers. Despite this reduction, our level of activity increased by 5% over the same period, indicating that we are still ably meeting our commitments. We are now offering care and companionship to 862 recipients across the state.

Volunteer recruitment activities within the Branch are ongoing to ensure that we can continue to meet this demand.

"THE COMMUNITY CARE BRANCH’S CORE MISSION IS TO CARE FOR THE LONELY, FRAIL, AGED AND DISABLED THROUGH THE HOME VISITING PROGRAMME."

Activities

<table>
<thead>
<tr>
<th></th>
<th>Volunteers</th>
<th>Voluntary Hours</th>
<th>Recipients</th>
<th>Telephone Calls</th>
<th>Kilometres</th>
</tr>
</thead>
<tbody>
<tr>
<td>2003/04</td>
<td>134</td>
<td>9,267</td>
<td>849</td>
<td>2,828</td>
<td>90,267</td>
</tr>
<tr>
<td>2004/05</td>
<td>94</td>
<td>9,765</td>
<td>862</td>
<td>2,459</td>
<td>82,729</td>
</tr>
</tbody>
</table>
Recognition

The Community Care Branch maintains its public presence via regular events and targeted awareness campaigns in the media. Occasions such as Seniors Week and National Volunteers Week provide opportunities to publicly recognise the dedication of our members.

Our major social event for the year is the Appreciation Luncheon held at Ascot Racecourse. The luncheon was held on 24th November 2004 and provided a valuable opportunity to officially thank our members who give so much of their time each year.

This year the Awards ceremony was presided over by Commandery Lieutenant Gerard King who presented National Awards to Sylvia Paterson and Edwina Ong and Certificates of Meritorious Service were presented to Eileen Olkowicz, Diane Sturgeon, and Kae Sinclair.

Financial Summary

The Branch remains in a sound financial position. The Health Department of Western Australia, through Home and Community Care (HACC) continued to support us financially. In total in 2004/05 Community Care received $45,031.86 in grants from HACC. We appreciate this ongoing support for Community Care and its activities.

Appreciation

Community Care volunteers play a vital role in reaching out to those in the community in need of care and comfort. I thank them for their extraordinary efforts and ongoing commitment to the Community Care Branch.

My sincere thanks to our Management Committee and Chief Executive Officer Mr Ian Kaye-Eddie and his Directors for their continuing support.

Kevin J Young
Chairman

<table>
<thead>
<tr>
<th>Membership</th>
<th>Metropolitan</th>
<th>Country</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2003/04</td>
<td>100</td>
<td>34</td>
<td>134</td>
</tr>
<tr>
<td>2004/05</td>
<td>72</td>
<td>22</td>
<td>94</td>
</tr>
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<thead>
<tr>
<th>Financial Summary</th>
<th>Income</th>
<th>Expenditure</th>
</tr>
</thead>
<tbody>
<tr>
<td>2003/04</td>
<td>$53,832</td>
<td>$52,836</td>
</tr>
<tr>
<td>2004/05</td>
<td>$60,146</td>
<td>$60,058</td>
</tr>
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</table>
2004/05 has been another successful year for the Commandery of St John in Western Australia.

The Commandery Functions Committee meets under the chairmanship of the Registrar who reports on its operations to the State Executive Committee.

The Committee has representatives of, and receives reports from the following:-

- Registrar (who deals, amongst other things, with changes in the membership of the Order)
- The Fellowship Committee
- The Ladies Auxiliary
- The Trotting Night Committee
- The Honorary Treasurer

The first Commandery event of the 2004/2005 financial year was our Church Service at Trinity Uniting Church on 4 July 2004. Over 100 people attended and we thank everyone involved with the organisation of this most important event.

The 14th Annual Hospitallers Quiz night at Gloucester Park followed in the same month, with over 200 in attendance.

The night was a huge success with $5,000 raised for the Ophthalmic Hospital in Jerusalem. In October the Annual Trots night was another great success at Ascot Racecourse and we thank the Western Australian Turf Club for their ongoing support.

I regret to report that the Race Day and running of the St John Ambulance Trophy did not occur this year. This event was cancelled as it was no longer deemed financially viable for Western Australian Turf Club.

This was a valuable fundraising event for the Commandery and it will be missed.

The Annual Investiture of the Western Australian Commandery of the Order of St John is a happy occasion in which we recognise and thank members for their outstanding service.

This year’s Investiture was held at Government House on April 9. The Governor of Western Australia, His Excellency, Lieutenant General John Sanderson received 33 recipients for promotion and presentation of awards. Of note was the admission of Robert Blizard as a Knight of Grace. There are many people across Western Australia who put in so much time and energy into their work for St John and it gives us great pleasure to be able to reward so many of them at this wonderful event.

Sadly in the last year we have seen the passing of a number of members of the Order and their presence will be deeply missed. Please see a list of Obituaries in the Roll of Members on page 36 of this report.

I would like to extend my appreciation to everyone who has helped and been involved with the Commandery Functions this year. Your commitment and dedication is outstanding and I look forward to your continued support in the coming year.

Jack Barker
Chairman
St John Ambulance personnel receive recognition for their contribution to the community in a number of ways.

Whilst only representing a small proportion of the people that provide outstanding service to St John Ambulance and the community, the following people received special recognition during the year:-

<table>
<thead>
<tr>
<th>Ambulance Service Medal</th>
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<tbody>
<tr>
<td>The Ambulance Service Medal is issued by the federal government as part of the Australia Day Honours.</td>
</tr>
<tr>
<td>Tony Ahern</td>
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<thead>
<tr>
<th>National Medal</th>
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<tbody>
<tr>
<td>The National Medal is awarded to people who have given 15 years service to the defence forces, police, fire or ambulance services. A clasp to the Medal is given for each 10 years additional service.</td>
</tr>
<tr>
<td>Lorraine Graefling</td>
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<thead>
<tr>
<th>Service Medal</th>
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<tbody>
<tr>
<td>The Service Medal of the Order is awarded for 12 years voluntary service within St John Ambulance Australia. A bar is added to the Service Medal for every five years of service thereafter.</td>
</tr>
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<table>
<thead>
<tr>
<th>Country Volunteer Awards</th>
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<tbody>
<tr>
<td>These awards are presented annually at the Sub Centre Conference.</td>
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<table>
<thead>
<tr>
<th>Sub Centre of the Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Denmark</td>
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<thead>
<tr>
<th>Volunteer of the Year</th>
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<tbody>
<tr>
<td>Kevin Broadbent - Leinster</td>
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<thead>
<tr>
<th>Trainer of the Year</th>
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<tr>
<td>Bob James - Lancelin</td>
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</table>
The St John Fleet

Frequent enquiries to the St John Museum relate to past and present ambulances, their usage in Western Australia and the origin of the word “ambulance”.

Our fleet currently consists of 383 ambulances across metropolitan and country WA. These vehicles with their distinct livery are the most visible sign of St John activity in the state and represent a significant capital outlay. Achieving this has been an ongoing experiment with many vehicles, partnerships and St John personnel constantly improving the vans, their equipment, design and fittings. But while we take for granted that ambulances are motorised, air conditioned and fully equipped, their origins are much humbler and, as often is the case, are derived from war time innovations.

The English concept of “ambulance” was taken from the 18th century French “Hopital Ambulant”, meaning a mobile first aid unit. It came into regular use following the work of the French military surgeon – Dr Dominique Jean Larrey, who served with Napoleon’s armies from 1792 – 1814. He had observed the difficulties of reaching wounded soldiers and the disastrous consequences of delays in their treatment. Larrey wanted to construct a recovery system that would allow speedy conveyance and treatment for the wounded, and in 1792 he designed his ambulance volantes – the “flying ambulances”, which were special light weight horse drawn carriages on springs with either 2 or 4 wheels.

Another contribution to the concept came from Germany. In the 19th century the German army used much heavier horse drawn wagons for their “ambulances”. Sir John Furley, one of the founders of the St John Ambulance organisation, observed these German ambulances in 1870 and adapted the design to produce a demountable stretcher with small detachable cart wheels. He patented the design and called it the Ashford Litter. The litter was an ambulance stretcher – light and mobile and could be easily walked to where the patient was. In 1875 the British Order of St John officially called these litters “St John Ambulances”. When both litter and training programs proved popular, the Ambulance Department established the St John Ambulance Association in 1877.

By this time “ambulance” had become a well established word for any vehicle that conveyed the sick and injured to hospital.

In 1992 the St John Ambulance Association came to WA. The Association initially concentrated solely on first aid training, whilst from 1903 the Roe Street Police Station had an Ashford Litter for carrying injured patients to hospital and the Metropolitan Fire Brigade (MFB) also provided a horse drawn wagon for the same purpose.

The MFB transferred responsibility for conveying the injured to hospital to St John Ambulance on the 1st July 1922. The St John Transport Service commenced with four motorised vehicles – 1 model T Ford purchased by St John, another Ford on loan from the Premier’s Department, 1 Scat on loan from the Government and 1 donated Jackson, which was not road worthy and never saw service. The service was manned by three permanent officers and one Superintendent and for the first time transported medical cases as well as accidents and injuries. Thus began the St John Ambulance Service in WA.

In 1932 the Association purchased a Hillman – Commer and by 1933 the fleet was made up of 2 Commers and 2 Dodges. 1933 marked the beginning of financial support from Lotterywest and by 1935 St John had 23 ambulance vans including Ford V8s, Chevrolets, Commers and Dodges. The advantages of standardising the fleet became apparent at this time and Dodges were the favoured vehicles. This would be the case for the next three decades after which Fords would become the preferred model.

The Service celebrated its silver anniversary in 1947 chalking up its first million miles of transport from the Perth Depot. By now the heavy 30 cwt Dodges were being replaced with 15-18 cwt Dodges and International vans were being trialed.
In 1950 the Association commenced its association with Paull & Warner, who have built our ambulance bodies ever since.

The service continued with minimal changes through the 1950s and early 1960s. From 1965 changes of considerable significance occurred, including the introduction of seatbelts, experiments with stretchers, stainless steel interior linings and piped oxygen. Air conditioning followed from 1973 and in 1975 the MKI Ford was first introduced. The designation of Mk I, II, III & IV were given to the Ford 100 vans each representing an upgrade in the style or shape of the body and internal layouts. When Ford stopped production in Australia, availability and cost of spare parts became a critical issue. Another vehicle had to be sourced and the Mercedes Sprinter became our Mk V in 1999.

Country services had also developed progressively with St John acting to facilitate local communities providing themselves with ambulance services.

Many models have been used in the country over the years, including Ford Customline, Mainline, Falcon, Fairmont, Holden, Vauxhall, Volkswagen, Dodge, Ford F100 and now Mercedes.

In recent decades equipping ambulances has emerged as a specialised branch of medical technology, with these high tech medical aids adding a life support role to the original transport function. All of these improvements come at a cost and some country sub centres have had great difficulties in financing new ambulances. However, the cyclical replacement policy for major items of equipment, which was introduced in 1988, has been of great assistance. A further development of this policy commenced on 1 July 2005, with approximately 30 ambulances being deselected from the metropolitan fleet every year and donated without charge to country sub centres.

A significant Lotterywest grant was made to St John from 2001 to 2004 allowing all of the Mk IV ambulances in the metropolitan area to be replaced with Mercedes Mk V vans. Ongoing upgrades continue and already a Mk VI is planned for 2006/07.

In conclusion where does the St John Ambulance owe its origins and development? German technology has won it seems with our new fleet of Mercedes vehicles. But Larrey’s principle of speedy assistance and transport for the sick and injured is part of our ethos. A little of both then and with St John innovation completing the picture.

Edith Khangure
Librarian
Knights of Grace
Mr William John Barker CD
Mr Robert Blizzard
Lt Col (Dr) Dermot Clarence Foster OAM ED Cit WA
Mr Ian Lindsay Kaye-Eddie ASM
Dr Alan Joseph King AM
Mr Gerard Arthur King
The Hon Sir John Martin Lavan
His Excellency Lieutenant General John Murray Sanderson AC
Dr Frank Burdon (Don) Webb AM
Mr Kevin James Young

Dames of Grace
Mrs Billie Annette Andrews ASM
Lady Burt
Mrs Olga Elia May Cohen
Mrs Ruth Gwendoline Donaldson
Mrs Joan Johnston OAM
Mrs Margaret Hamilton Muirhead OAM
Mrs Lorraine Sanderson

Sub-Prelate
The Most Reverend Dr Peter Frederick Carney AO (retired 01/04/2005)

Commanders (Brother)
Mr Murray Keith Allum
Major Keith William Bradley RFD ED
Mr Ronald Godfrey Cox OBE GM JP
Mr John Di Masi
Mr George Charles Ferguson
Mr Alistair Charles William Forsyth Of That Ilk JP
Mr Desmond Ernest Franklin BEM
Dr Thomas Hamilton AM
Mr Brian Kenneth Hampson
Mr Ronald Neville Jesson
Dr Kenneth Ross Littlewood
Mr Bevan Francis McInerney OAM CD
Mr Darren Clive Brooks Mouchmore CD
Wing Cdr (Dr) Harry Frank Oxer ASM
Mr Francis John Patterson
Lt Col (Dr) Robert Lyons Pearce AM RFD JP
Mr Ernest Vance Pippard
Mr Thomas Edward Prosser JP
Mr John Edward Rea
Mr George Alexander Shea OBE
Mr John Leonard Williams
Mr Peter Stuart Wood JP

Commanders (Sister)
Mrs Pauline Gladys Bates
Miss Margaret Jane Cockman OAM
Mrs Betty Gertrude Crandell
Miss Olga Dorothy Hedemann OAM RFD JP
Lady Kyle
Mrs Ruth Amelia Reid AM Cit WA
Officers (Brother)
Mr James Percival Allan OAM
Mr Kevin John Arnol
Mr Lester Johnson Barnes
Dr Arthur Robert Burkitt
Mr Frank Joseph Buytels
Mr Carlo Capriotti
Mr John Francis Carpenter
Mr Barry Arthur Clements
Mr Leslie George Clothier
Dr Kenneth Ernest Collins AM Cit WA
Mr John Glen Corbin
Mr Michael Ronald Divall
Dr Stephen John Dunjey
Mr Rex Warner Dyer ASM
Mr Henry James Eade
Mr Lawrence John Elsegood
Mr Kenneth David Jones Evans
Mr Robert Paske Evans
Mr Kenneth Allan Ford ASM
Mr Edwin Campbell Frusher
Mr Charles Gerschow
Mr Douglas James Gildersleeve
Dr James Alfred Henry Goldacre
Mr Stanley Goodwin
Mr Ross James Halse
Mr Malcolm William Hancock
The Rev Peter Harris
Mr Stuart Campbell Hunter
Mr Chester Milton Hutton
Mr Ronald Cedric Jeakes
Mr Leslie William Johnson
Mr John Charles Jones
Mr Kevin Wallace Jones
Mr Terry Jongen
Mr Brian Peter Landers
Mr Colin Oliver Lock
Dr Richard Simon William Lugg
Mr Alan Felix McAndrew
Dr Donald George McKenna
Mr George Robert McKeown
Mr David Edward Broadbent Morgan
Mr Henry Emanuel Morgan
Mr Frank Barnett Murray
Mr John David Neale
Mr Arnold Sibald Nunn
Mr Edward John O’Sullivan
Mr Abner Rupert James Paine
Professor John Michael Papadimitriou
Mr Raymond Passmore OAM
Mr Harold Wesley Pears
Mr Cecil William Platell
Mr David Lawrence Powell
Mr John Sydney Pryor
Mr Lionel Jack Richards
Mr Lloyd Richards
Mr Warren James Richards
Mr John William Roberts
Mr Jack Sargeant
Mr Derek William Satterthwaite JP
Mr Brian James Savory
Mr Charles William Sexton
Mr Derek John Snowden OAM
Mr David John Stewart
Mr Thomas Barrie Stewart
Dr Peter James Strickland
Mr Kevin Wayne Swansen
Mr Antony Afric Tanner
Mr Alexander Edward Taylor
Mr Paul Stylianos Vassis
Dr William James Ward
Mr Leslie Wells
Mr George Henry Williams
The Rev Henry Gordon Williams JP
Dr Martin John Williams OAM
Mr Graham Alfred Wilson ASM
Mr Edgar George Winner JP

Officers (Sister)
Mrs Shirley Margaret Birch
Mrs Edna Ethel Brown
Mrs Verity Jane Campbell
Mrs Elizabeth Ann Carpenter
Mrs Virginia Cheriton
Mrs Isabel Millicent Chinery
Mrs Doreen Dorothy Clements
Mrs Winifred Victoria Corbin
Miss Mirren Duncan
Mrs Elizabeth Anne Dyer BM OAM
Miss Marie Elizabeth (Betty) Dyke
Miss Elizabeth Wilson Edwick
Mrs Ethel Grace Farley
Mrs Valda Esther Finley OAM
Madam Ann Forsyth Of That Ilk
Mrs Winifred Stella Frusher OAM
Mrs Maria Kay Godwell
Mrs Hazel Eve Goldacre
Mrs Hazel Jean Green
Mrs Merle Isbister ASM
Mrs Joan Josephine Kerp
Dr Edith Khangure
Mrs Fay Margaret Kite
Mrs Lydia Irene Mills AM
Mrs Norma Elaine Olsen
Mrs Viola Frances Pentland
Miss Lynnette Joy Richardson
Mrs Carmel Jean Honorah Sands
Miss Margaret Evelyn Savage
Mrs Carole Schellhout
Mrs Alice Joanna Vinicky
Mrs Sarah Gertrude Isabel Walther
Mrs Sheryl Lesley Wood
Mrs Barbara May Wright
THE COMMANDERY IN WESTERN AUSTRALIA

ROLL OF MEMBERS OF THE ORDER IN WESTERN AUSTRALIA

As at 30 June 2005

Serving Brothers
Mr Anthony John Ahern ASM
Mr Peter Albert John Ansell
Mr William Richard Archer
Mr Dene Maxwell Ashfield
Mr John Edwin Austin
Mr Walter Clarence Axell
Mr Gregory Robin Baird
Mr Edward James Barbour
Mr Alexander John Barclay
Mr Robert Edwin Barker
Mr Darryl Wayne Beaton
Mr Alan Alfred Bentley
Mr Frank Bert Bloxham
Mr Keith Douglas Boltio
Mr Clement Cecil Bowra
Mr James Edwin Boyd
Mr Arthur Benjamin Bransby
Mr Graeme Brockman
Mr Andrew John Brooker
Mr Thomas George Brown
Mr Gerd Brunn
The Rt Rev Bishop Bernard Buckland
Mr Philip David Cammiade
Mr David Anthony Carbonell
Mr Benjamin Benson Clarke
Mr Neville James Clarke
Mr John Howard Clark JP
Mr Barry Thomas Coleman
Mr Alan Connell
Mr David Cook
Mr Stanley Victor Cook
Mr Kenneth Cooper
Mr Wayne Peter Cullen
Dr Stephen Leon Dale
Mr George Laurence Daley
Mr Richard Edward Daniels
Mr Malcolm Douglas Davies
Mr Geoffrey Charles Davies
Mr Lancelot Norman George Davis
Mr Ian Digweed
Mr Dreste Frank Discerni
Mr Norman Maxwell Dixon
Mr Anthony William Dorling
Mr John Patrick Downey
Mr Robert Kemp Russell Duncan
Mr William George Edwards
Mr Barrie Neil Elliot
Mr John Richard Evans
Mr Donald Reginald Fallon
Mr Eric Campbell Farrell
Mr Michael Victor Fields CD
Dr John Graham Francis
Mr Donald Pearson
Mr Otto Herman Gerschow
Mr Andrew Fraser Goode
Mr Kelvin Paul Gray
Mr Peter Alan Green JP
Mr Gary Guelfi
Mr Glen Lindsay Hall
Mr Kevin Edwin Hall
Mr Ronald Harold Hall
Mr Douglas Kemble Hancock
Mr Mervyn Desmond Hansen
Mr Robert Harrison
Mr Raymond Milne Head
Dr Clive Heaysman
Mr Harold Hilton
Mr Christopher Edward Hodgson
Mr Robert George Horton
Mr Clifford Morrison Howe
Mr Jens Kevin Hudson
Mr Alan John Hughes
Mr Simon Warwick Hughes
Mr Robert Frederick Ingpen
Mr John Colin Jarrett
Mr Keith Jenkins
Mr Anthony Francis Jenkinson
Mr David Wayne Johnson
Mr Leonard George Johnston
Mr Ian Lionel Jones
Mr Bauke Theodore Jongeling
Dr Stephen Kargotich
Mr Herbert Douglas Kennedy
Mr Michael Kenneth Kenny
Mr Peter Cecil Kristiansen
Mr Robert Harry Kruger
Mr Leslie Henry Laughton
Mr Leonard Allan Leeder
Mr Kelvin Allen Lemke
Mr Patrick Henry Lyon
Mr Robert Ian Macdonald
Mr Kenneth Sydney MacKenzie
Mr Kenneth MacLaren-Hall
Mr James Eric McClenn
Mr Vince McKenney
Mr Allan Arthur McSwain
Mr Reginald Peter Madalena
Mr Leonard Reginald Martin
Mr Milton William Marwick
Mr Peter Maughan
Mr James Francis May
Mr Ernest Charles Mitchinson
Mr Paul Peter Monger
Mr James Leonard Morley JP
Mr Colin James Murphy
Mr George Ian Murray
Mr Ronald Oswald Neumann
Mr Peter Nicholls
Dr Ian MacLaren North
Mr Lance Murray Paterson
Mr Anthony Colin Pegram
Mr Ross Walter Perry
Mr George Albert Peters
Mr John Piggott
Mr Clarence Richard Plummer
Mr Barry Daniel Price
Dr Richard Frederick Reynolds
Mr Thomas Ernest Richards
Mr Alan Rimmer
Mr Robert John Rimmer
Mr Austin Gregory Roach CD
Mr Garth Alan Roberts
Mr Geoffrey Roberts
Mr Kenneth Frank Rowe
Mr George Watson Rudland
Mr Robin Norman Sadler
Mr David James Saunders
Mr Christopher Leonard Searle
Mr Allan Keith Shawyer
Mr Robert Maxwell Simper
Mr Brendan John Sinclair
Mr Clive Garnet Sinclair
Mr David Smeeton
Mr Allan Smith
Mr Graham Leslie Smith
Mr Hector George Smith
Mr Thomas Smith
Mr Raymond Thomas Snook
Mr Leo Edward Spitz
Mr John Joseph Stevenson
Mr Arnold Mervyn Stokes
Mr Donald Thomas Stone JP
Mr Errol Dale Stone
Mr Dirk Christopher Sunley
Mr John Graham Sutherland
Mr John Kinnaird Swan
Mr Walter Swan
Mr Ronald Swansen
Mr George William James Thompson
Mr Francis Edwin Thornton
Mr Maurice Tomlin
Mr Hans Vandenberg
Mr Richard Charles Walker
Dr Allan Stephen Walley
Mr Robert Edward Wallis CD
Mr Donald Godfrey Walter
Mr James Neil Warne
Mr Terence Harold Watts
Mr Kent Ruthen Westlake
Mr Raymond Albert Wilkins
Mr Graham Trevor Wilkinson
Mr Roy Edward Wilkinson
Mr Jeffrey Mark Williams
Mr Philip Joseph Wishart
Mr James Alan Wright
Mr Maurice John Yates

Serving Sisters
Mrs Aileen Joyce Austin
Mrs Doris Ball
Mrs Frances Mary Banks
Mrs Judith Margaret Barker
Mrs Patricia Betty Bear
Mrs Joan Audrey Bedford
Mrs Margaret Joan Bell
Mrs Venita Merle Bodle
Mrs Brenda Brindley
Mrs Gladys Elizabeth Brooks BEM JP
Mrs Valmea Wendy Brown
Mrs Dorothy Burgess
Mrs Joan Marion Burn
Mrs Ester Rae Carter
Mrs Ingrid Chrisp
Mrs Mildred Rose Coad
Mrs Reta Elizabeth Coles
Mrs Kathleen Anne Crofts
Mrs Joanne Daley
Mrs Gloria Chrisma Davini
Mrs Ivy Edith Day
Mrs Gail Patricia Dennert
Mrs Elizabeth (Elsa) Drage
Miss Elizabeth Dreger OAM
Mrs Lynette Mae Evans
Mrs Valma Dawn Fallon
Mrs Barbara Anne Franklin
Mrs Doreen Clare Gardiner
Mrs Elizabeth Mary Gent
Mrs Patricia Ruth Griffith
Mrs Evelyn Rosa Hammer
Mrs Pauline June Harris
Mrs Patricia Hatch
Mrs Muriel May Henderson
Miss Doreen Grace Higgins
Mrs Audrey Yvonne Hoyle
Mrs Marilyn Doris Hunter
Mrs Pamela Joan Jenkinson
Mrs Ruth Minnie Johnson
Mrs Marlene Ann Jones
Mrs Kathleen Kane
Mrs Valerie June Kelly
Mrs Gly彝s Kendrick
Mrs Stephanie Lalor

Mrs Enid Lavrick
Mrs Mary Patricia Leeson
Mrs Edna Phyllis Lightbody
Mrs Vicki Lynn Macdonald
Mrs Susan Mary McCreery
Mrs Maxine June Martin
Mrs Thirza Irene Marwick
Mrs Jennifer Rose Maughan
Mrs Ethel Elizabeth Mayers
Mrs Agnes Maud Metcalf
Mrs Dorothy Faye Morgan OAM
Mrs Ilse Mueller
Mrs Margaret Patricia Murdoch
Mrs Jillian Ann Neave
Mrs Dianne Leslie Nicholls
Mrs Dorothy May Oliffe
Mrs Patricia Roslyne Pratt
Miss Evelyn Faye Ridley
Mrs Auriel Jean Rodgers
Mrs Dulcie June Rule
Mrs Elaine Smalwood
Mrs Betty Smith
Mrs Janet Ellen Smith
Ms Dorothy Denise Stevenson
Mrs Mary Strickland
Mrs Bernice Harriet Taylor
Miss Judith Pamela Tyler
Mrs Pamela Margaret Usher
Mrs Kathleen Patricia Wake
Mrs Maxine Janice Walker
Mrs Carol Joyce Wallace
Mrs Edna Beryl Watterson
Mrs Lorna Whiteman
Mrs Jennifer Margaret Willgoss
Mrs Andrea Marie Williams
Mrs Shirley Elizabeth Williams JP
Mrs Fay Margaret Wolfenden
Promoted to Knight
Mr Robert Blizard

Promoted to Commander
Mr John Di Masi
Miss Olga Dorothy Hedemann OAM RFD JP
Mr Peter Stuart Wood JP

Promoted to Officer
Mrs Doreen Dorothy Clements
Miss Marie Elizabeth (Betty) Dyke
Mr George Henry Williams
Mr Graham Alfred Wilson ASM

Admission as Serving Brother/Sister
Mr Arthur Benjamin Bransby
Mr Philip David Cammiade
Mr Neville James Clarke
Mr Dreste Frank Discerni
Mr Peter Maughan
Mr Anthony Colin Pegram
Mr John Piggott
Mrs Stephanie Lalor
Mrs Elaine Smallwood

Priory Vote of Thanks
Mrs Sandy Smith
Mrs Pam Tennant

Commandery Commendation
Mr Tony Bayly
Mr John Clarke
Mr Brent Dean
Mr Donald Arthur Fewster
Mr Daniel Marin Forsdyke
Mrs Julie Kamerling
Ms Cassandra King
Mr Howard Lalor
Ms Monica Lazic
Mr Tom Newman
Ms Robyne Porteous
Mrs Anne Smith
Mr Neville Bruce Steicke
Mr Robert Stone
Mr Terence Sweeney
Mr Nathan Phillip Tournay
Mr Terence Walton

50 Years Membership/Service
Mr Peter Bremner
Mr John Di Masi CSTJ
Mr Robert Kemp Russell Duncan SBSStJ
Mrs Doreen Clare Gardiner SSSStJ
Mr Henry Emanuel Morgan OStJ
Mrs Norma Elaine Olsen OStJ

Obituary
We report with the deepest regret the death of the following members in the Order:

2005
Mr Stephen Daniel Coffee OStJ
Mr Wallace Robson Stanes OStJ
Mrs Catherine Norma MacDonald SSSStJ
The Hon Sir Francis Theodore Page Burt AC KCMG
QC KStJ
Mr Leslie Nicholas Aris CD CSTJ
Dr Patrick Cranley OStJ
Mr Bernard Philip O’Reilly OAM JP CSTJ
Mr Stanley Farrall JP OStJ
Mrs Margaret Joy Elizabeth Theobald OStJ
Mr Colin John Baker OStJ
Mr Moris Brian Carroll OStJ

Great care has been taken in compiling of the foregoing nominal role of members of the Order. It is possible, however, that mistakes have occurred.

The Registrar appeals to all members to notify him immediately of any errors or omissions they may detect.