FOR THE SERVICE OF HUMANITY
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CHAIRMAN’S INTRODUCTION

St John Ambulance in Western Australia is a unique organisation. It is one of the largest St John organisations in the world and one of only two non-government providers of ambulance services in Australia. It is a very successful organisation that delivers the most cost effective ambulance service in Australia while also being the most successful first aid training organisation in this country. We have been serving the Western Australian community for 116 years through teaching first aid and looking after the sick and injured. These activities impact on the lives of many Western Australians. Our services include ambulance and paramedic care, first aid training, volunteer first aid services and community care. We operate as one organisation providing a range of humanitarian services and we celebrate with pride our history and heritage while continuing our drive to be a modern and vibrant organisation providing excellent ambulance, first aid and other humanitarian services.

To the thousands of St John people, staff, volunteers and Friends of St John thank you for your contribution towards the success of this amazing organisation.

The year in review has seen a number of significant achievements for the organisation including:

- 185,823 ambulance patients throughout the state;
- The employment of 69 new ambulance officers and paramedics;
- A record number of first aid training student numbers;
- 19,755 school students trained as part of the first aid in schools initiative;
- Solid support from Lotterywest;
- A successful Country Conference with over 500 participants from around the state;
- The continued working together of the State and Territory St John organisations at a national level;
- The continuing development and working together of all of the Australian and New Zealand Ambulance Services through the Council of Ambulance Authorities;
- Further consolidation of our heritage and ceremonial functions through the “Friends of St John”.
ORGANISATIONAL STRUCTURE

The governing body of St John Ambulance in Western Australia is the St John Ambulance Council. The Council is responsible for all major policy decisions affecting the Order of St John in Western Australia. The legal entity for this body is known as St John Ambulance Australia (Western Australia) Inc.

In addition to the Council, St John Ambulance in Western Australia has a property trustee. This body is responsible for all real property of St John Ambulance in Western Australia. Its legal entity is an incorporated association known as “St John Ambulance Association in Western Australia Inc”.

ST JOHN AMBULANCE COUNCIL MEMBERS

Gerard King
Chairman

Tony Ahern
Chief Executive Officer

Merle Isbister
Council Member

Dr John van der Post
Council Member

Dr Richard Lugg
Council Member

Jack Barker
Council Member

Kevin Young
Council Member

Shayne Leslie
Council Member

Ian Kaye-Eddie
Council Member

Ken Ford
Council Member

Absent: Dr Harry O’er Council Member
The organisation has a motto or vision that is very broad - “For the Service of Humanity”. Central to the way in which we serve humanity in Western Australia is First Aid. We pride ourselves in being “First in First Aid”. First Aid covers most of our activities including first aid services, first aid training, first aid kit and component sales as well as ambulance services. First Aid is also at the core of the organisation’s involvement with youth as it is the foundation on which the cadet movement is built.

An expansion of the vision therefore is: St John Ambulance in Western Australia is a charitable, not-for-profit, humanitarian organisation serving the community through first aid. It achieves this by:

- Relieving sickness & distress in the community by maximising the number of people who know first aid.
- Relieving sickness & distress in the community by providing high quality first aid services at community events and gatherings and at times of major incidents and disasters.
- Relieving sickness & distress in the community by maximising the number of first aid products (kits & defibrillators etc) readily available in the community.
- Relieving sickness & distress in the community by providing ambulance services that are more cost effective than could otherwise be provided.

Most of the activities carried out by St John Ambulance feed back into these four areas. Some other activities are undertaken specifically to raise funds to assist our main purpose. There are some other humanitarian services such as Community Care & raising funds for the Eye Hospital that are additional ways in which the organisation has chosen to serve the community.

In guiding the organisation on our journey of serving humanity, we strive to follow the eight strategic principles shown below.
EXECUTIVE TEAM

Under the governance of the State Council, “the one” St John organisation in Western Australia is managed and guided by the executive team:

TONY AHERN
Chief Executive Officer

Jesper Sentow
Peter King
Anthony Smith
Debbie Wilson
Ashley Morris
Dr Garry Wilkes

Finance & Administration
Ambulance Service Director
Business Services Director
Human Resources Director
Technical Services Director
Medical Director

Finance
Ambulance
First Aid Services & Training
Human Resources
Communications Technology

Administration
Ambulance Training
Industrial Paramedical Services
Occupational Health & Safety
Fleet

Property
Library
Public Relations
Staff Planning
Information Technology

Volunteer First Aid Services
Education Standards
Marketing
Friends of St John
Equipment

Supply & Distribution
Community Care
St John Ambulance has enjoyed another successful year in serving the community in Western Australia. While it has been a year of challenge and change, the results are very satisfying. We provide an integrated range of pre-hospital services including training the community in first aid, providing first aid services at major community events, establishing and coordinating community first responder systems, providing non urgent patient transport services through to the provision of emergency ambulance and paramedic services.

Our performance indicators and national benchmarking exercises clearly demonstrate that we provide our services in a very cost effective manner, ensuring the Western Australian community has high quality pre-hospital services that are financially sustainable.

The best possible patient outcomes from pre-hospital injury and illness will only occur when high quality ambulance services are provided in conjunction with significant proportions of the community able to provide first aid prior to the arrival of the ambulance. For this reason first aid training of the general public remains a key focus for the organisation. It is very pleasing to report that we have taught 118,554 people throughout the year and provided almost 50,000 hours of voluntary first aid services to the community.

In our 86th year of providing Western Australia’s ambulance services we have seen ambulance activity grow by seven per cent and the introduction of an additional 16 first responder systems. We have now completed four years of our five year contract with the Department of Health and are progressing well with the roll out of on-going projects.

### State-wide Resources and Activities for 2007/08

<table>
<thead>
<tr>
<th></th>
<th>Ambulance Vehicles</th>
<th>Other Vehicles</th>
<th>Personnel</th>
<th>Patient/Customers</th>
<th>First Aid Training</th>
<th>Ambulance Cover Members</th>
<th>Patient Kilometres</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ambulance Service</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Metropolitan (career staff)</td>
<td>102</td>
<td>68</td>
<td>689</td>
<td>146,022</td>
<td>97,580</td>
<td>-</td>
<td>4,171,406</td>
</tr>
<tr>
<td>Metropolitan (volunteers)</td>
<td>2</td>
<td>-</td>
<td>76</td>
<td>2,164</td>
<td>-</td>
<td>-</td>
<td>93,830</td>
</tr>
<tr>
<td>Country Sub Centres (career staff)</td>
<td>44</td>
<td>12</td>
<td>142</td>
<td>22,285</td>
<td>11,182</td>
<td>12,911</td>
<td>636,578</td>
</tr>
<tr>
<td>Country Sub Centres (volunteers)</td>
<td>270</td>
<td>13</td>
<td>2,061</td>
<td>15,352</td>
<td>9,792</td>
<td>27,706</td>
<td>1,174,706</td>
</tr>
<tr>
<td><strong>Sub Total</strong></td>
<td>418</td>
<td>93</td>
<td>2,968</td>
<td>185,823</td>
<td>118,554</td>
<td>40,617</td>
<td>6,076,520</td>
</tr>
<tr>
<td>VFAS</td>
<td>-</td>
<td>27</td>
<td>780</td>
<td>6,982</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Community Care</td>
<td>-</td>
<td>-</td>
<td>121</td>
<td>341</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Commandery Functions Committee</td>
<td>-</td>
<td>-</td>
<td>5</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Ambulance Service</strong></td>
<td>418</td>
<td>120</td>
<td>3,874</td>
<td>193,146</td>
<td>118,554</td>
<td>40,617</td>
<td>6,076,520</td>
</tr>
</tbody>
</table>
FINANCIAL POSITION

A conservative approach to finance is one of the eight strategic principles that guide the organisation. While we grow to meet the demands of an increasing population in Western Australia, we continue to remain focused on progressing in a way that is sustainable and continues to deliver the most cost effective ambulance service in the country.

The contract with the Department of Health provided for significant growth in ambulance resources, particularly in the metropolitan area. Since the commencement of the contract in July 2004 we have seen ambulance availability in the metropolitan area increase by 35 per cent. Over the same period, workload has increased by 28 per cent.

June 2008 saw the completion of the third year of the funding arrangements for pensioner ambulance cases in Western Australia. The government has provided $14 million each year to fund these services and it is pleasing to report that the arrangements are working well. While there has been some growth in the number of pensioner cases over the three years, this growth has been lower than the growth in “non pensioner” cases.

### Metropolitan Income Sources ($’000)

<table>
<thead>
<tr>
<th>Income Source</th>
<th>Amount ($’000)</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance Services</td>
<td>$39,718</td>
<td>41%</td>
</tr>
<tr>
<td>Department of Health</td>
<td>$31,701</td>
<td>33%</td>
</tr>
<tr>
<td>First Aid Training</td>
<td>$8,387</td>
<td>9%</td>
</tr>
<tr>
<td>Industrial Paramedics Services</td>
<td>$8,076</td>
<td>8%</td>
</tr>
<tr>
<td>Other</td>
<td>$8,018</td>
<td>8%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$95,900</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### Metropolitan Operating Expenditure ($’000)

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>Amount ($’000)</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>$60,598</td>
<td>67%</td>
</tr>
<tr>
<td>Property &amp; Vehicles</td>
<td>$10,132</td>
<td>11%</td>
</tr>
<tr>
<td>Bad Debts</td>
<td>$9,556</td>
<td>11%</td>
</tr>
<tr>
<td>Claims &amp; Write Offs</td>
<td>$2,356</td>
<td>3%</td>
</tr>
<tr>
<td>Medical &amp; First Aid</td>
<td>$7,376</td>
<td>8%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$90,374</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### Country Income Sources ($’000)

<table>
<thead>
<tr>
<th>Income Source</th>
<th>Amount ($’000)</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance Services</td>
<td>$13,026</td>
<td>57%</td>
</tr>
<tr>
<td>Department of Health</td>
<td>$4,207</td>
<td>18%</td>
</tr>
<tr>
<td>First Aid Training</td>
<td>$649</td>
<td>3%</td>
</tr>
<tr>
<td>Benefit Fund</td>
<td>$5,113</td>
<td>22%</td>
</tr>
<tr>
<td>Other</td>
<td>$0</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$22,995</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### Country Operating Expenditure ($’000)

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>Amount ($’000)</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>$8,231</td>
<td>38%</td>
</tr>
<tr>
<td>Property &amp; Vehicles</td>
<td>$4,338</td>
<td>20%</td>
</tr>
<tr>
<td>Bad Debts</td>
<td>$3,989</td>
<td>18%</td>
</tr>
<tr>
<td>Claims &amp; Write Offs</td>
<td>$1,159</td>
<td>5%</td>
</tr>
<tr>
<td>Medical &amp; First Aid</td>
<td>$2,424</td>
<td>11%</td>
</tr>
<tr>
<td>Other</td>
<td>$1,535</td>
<td>7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$21,676</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

Lotterywest has been supporting St John Ambulance with annual grants since its inception 75 years ago. This support is targeted at capital projects for volunteer centres in the country and in supporting the volunteer first aid services provided by the organisation. This year, the Hon Eric Ripper, the State Treasurer and Member for Belmont, presented the organisation with a cheque for $963,200 to support these volunteer activities.

Surpluses generated are applied to capital works to ensure that St John has buildings, vehicles and equipment necessary to continue to provide the high standard of service the community expects.
**AMBULANCE SERVICE**

Activity

Ambulance activity increased by six per cent during 2007/08. There were a total of 185,823 cases with 148,186 of those in the metropolitan area, 22,285 in country centres with a mix of career and volunteer staff and 15,352 in centres staffed solely by volunteer ambulance officers.

Ambulance activity is monitored closely to ensure that ambulances are not being used unnecessarily. A comparison of the activity of all of the Australian Ambulance Services, through the Productivity Commission’s Report on Government Services, confirms that ambulance activity growth has been well managed.

Western Australia has the lowest usage rate across all categories providing further reassurance that ambulances in this state are not being used unnecessarily.

Ambulance Service Quality and Performance

While striving to maintain the most cost effective ambulance service in Australia it is vital we monitor the quality of the ambulance service we provide in this state.

One of the key indicators for monitoring service quality is the customer satisfaction survey results, the ratio of customer complaints to cases, ambulance response times, ambulance diversion and ambulance ramp time.

An annual customer satisfaction survey indicated that 97 per cent of people who had used the services of St John Ambulance were either satisfied or very satisfied. During the year, the organisation averaged four written complaints for every 10,000 cases, which is slightly down on the average of five per 10,000 cases over the past decade.
Response times are considered an important indicator for all ambulance services. Our response time targets are as follows:

- **90% of Emergency calls within 15 minutes**
- **90% of Urgent calls within 25 minutes**
- **90% of Non urgent calls within 60 minutes**

For emergency calls we achieved 88.4 per cent within 15 minutes. For urgent calls 87.0 per cent within 25 minutes and for non urgent calls 83.2 per cent within 60 minutes. This result was not as good as the previous year due to the significant increase in the level of ambulance ramping. Unfortunately we saw a 742 per cent increase in ambulance ramping with a total of 4,260 hours during the year. This means patients had to continue to be managed by paramedics for this time after their arrival at emergency departments. Clearly this impacts significantly on our ability to maintain response times.

We continue to refine our fluid deployment practices to ensure we achieve the best possible response times with the available resources. Currently, most ambulance services around Australia report response times where the clock starts running once the call information has been gained by the ambulance call taker. Over the next few years, Australian Ambulance Services will all move to commencing the response time clock from the time the call taker starts taking the call detail. The graph below shows the response times for the past five years using both methods.

St John Ambulance has been operating Patient Transport Vehicles (PTVs) in Perth for over a decade and they continue to play a pivotal role within the total ambulance operation. In 2007/08 we had nine PTVs in operation, responding to 21,540 cases.

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**Emergency calls responded to within 15 mins**

<table>
<thead>
<tr>
<th>Year</th>
<th>03/04</th>
<th>04/05</th>
<th>05/06</th>
<th>06/07</th>
<th>07/08</th>
</tr>
</thead>
<tbody>
<tr>
<td>%</td>
<td>89.4</td>
<td>88.9</td>
<td>89.0</td>
<td>90.2</td>
<td>88.4</td>
</tr>
</tbody>
</table>

**Non urgent calls responded to within 60 mins**

<table>
<thead>
<tr>
<th>Year</th>
<th>03/04</th>
<th>04/05</th>
<th>05/06</th>
<th>06/07</th>
<th>07/08</th>
</tr>
</thead>
<tbody>
<tr>
<td>%</td>
<td>88.1</td>
<td>85.5</td>
<td>87.4</td>
<td>91.3</td>
<td>83.2</td>
</tr>
</tbody>
</table>

**Urgent calls responded to within 25 mins**

<table>
<thead>
<tr>
<th>Year</th>
<th>03/04</th>
<th>04/05</th>
<th>05/06</th>
<th>06/07</th>
<th>07/08</th>
</tr>
</thead>
<tbody>
<tr>
<td>%</td>
<td>88.0</td>
<td>87.5</td>
<td>86.9</td>
<td>89.5</td>
<td>87.0</td>
</tr>
</tbody>
</table>

**Call Response Time**

<table>
<thead>
<tr>
<th>Year</th>
<th>03/04</th>
<th>04/05</th>
<th>05/06</th>
<th>06/07</th>
<th>07/08</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mins</td>
<td>11.2</td>
<td>11.4</td>
<td>11.3</td>
<td>11.2</td>
<td>11.4</td>
</tr>
</tbody>
</table>

Emergency calls ONLY. Note - Call Response Time is measured from the time a call is answered until an ambulance arrives at the scene.
Operations Centre
The Ambulance Operations Centre is the heart of the ambulance operation. Our Operations Centre at State Office in Belmont provides call taking, dispatch and management of ambulance operations across the entire state. The centre also plays a key role in ensuring ambulance patients are distributed across the metropolitan hospitals in the most efficient and effective manner possible to ensure we minimise the pressure on hospital emergency departments.

During the year we commissioned the new back-up facility in Francisco Street Belmont. This centre provides full redundancy for the State Office facility and doubles as a training facility for Operations Centre staff.

Considerable work has been done in developing a closer working relationship with Health Direct. The aim is to develop procedures which ensure Health Direct have the opportunity to divert as many non-urgent patients as possible away from Emergency Departments to other health services more appropriate for their circumstances. Plans are being developed to further refine and improve these procedures as well as developing practices that will see paramedics able to participate in the decision making process to divert patients to other areas of the health system rather than taking them all to emergency departments.

Emergency Rescue Helicopter
The Rescue Helicopter Service, RAC Rescue 1 completed 411 missions during 2007/08. The Helicopter Service is managed by the Fire & Rescue Authority (FESA) with St John Ambulance providing the critical care paramedics and tasking the service through our Belmont operations centre.
Volunteer Country Services

The 2.5 million square kilometres that constitutes Western Australia provides some unique challenges in the provision of ambulance services. With 90 per cent of the population living within 200km of Perth, it is only possible to provide good quality ambulance services throughout the entire state with significant volunteer contribution. There are 1,831 qualified volunteer ambulance officers and nearly 1,000 volunteer first aid trainers providing these vital services. In addition, there are many other community volunteers providing additional support services at Sub Centres.

Country volunteers attended 37,637 ambulance cases and trained 20,974 first aid students during 2007/08. This continues to be an amazing contribution and is a credit to the community spirit of Western Australians.

We remain committed to the sustainability of the volunteer model in Western Australia. Our experience and our volunteer numbers clearly indicate that people in the community remain prepared to provide their time to the community through volunteer activities with St John. Our recruitment and retention efforts remain focused at a local level. We continue to maintain a census of the volunteer numbers and ambulance activity levels in each and every Sub Centre and to working with the Sub Centre on specific recruitment practices aimed at maintaining the appropriate level of volunteers for their centre.

The changeover of the ambulance fleet to Mercedes Sprinter ambulances continues to progress well. There are now 130 Mercedes ambulances in the country with requests for vehicles remaining strong. The Mercedes vehicles are living up to expectations and their popularity in country areas is very high. The provision of ex-metropolitan ambulances to country centres without any financial outlay by the centre remains a popular programme and is being well supplemented with the more financially established Sub Centres purchasing new vehicles.

In 2007 we moved the annual Sub Centre Conference to the Perth Convention Centre and made some changes to the format of the programme. One of the most significant was the use of a professional compere for the event. The venue also facilitated much improved displays and the feedback from those attending was that it was the best conference the organisation has ever held. The event serves a number of purposes but one of the significant aims is simply to bring our volunteers together to build the team spirit at St John, as well as educating people on what is happening elsewhere in the organisation. Last year also saw the introduction of the St John dinner dance. This event is for the whole organisation and is held to coincide with the Sub Centre conference to allow as many country volunteers as possible to attend. There were over 500 participants at last year’s dinner dance.
Ambulance Officer Training

The training of both paramedics and volunteer ambulance officers remains one of the keys to the future of high quality ambulance services in our state. There is a continuing process of re-evaluation and refinement of the ways in which we deliver training.

Career Training

The paramedic education model in Western Australia is seen as one of the best in Australia. It is a unique model involving a partnership with Edith Cowan University (ECU). The unique aspect of this model is that students are selected as a part of the employment selection process. Most students spend their first year as a full time ECU student, although some are able to undertake the course on a part time basis. On successfully completing their first year, they automatically commence their employment with St John and continue their degree studies whilst working as a student ambulance officer. Feedback from students and lecturers supports our belief that courses of the highest standard are being conducted. During the year 41 students completed their Bachelor of Science (Paramedic Science) degrees with another 35 completing their first year of studies at ECU and entering their employment at St John Ambulance through the 2008 induction school.

We expect between 40 and 60 students per year to move into our induction programme at the completion of their first year’s study for the next few years. The strength of the four year paramedic training path is that it offers students the opportunity to combine tertiary learning with on-road studies.

The Ambulance Training Centre has also been busy providing induction courses for nine Communications Officers and ten Patient Transport Officers.

Volunteer Training

One of the greatest challenges for the organisation is to provide appropriate training for volunteer officers in both a timely manner and in locations that are most convenient for volunteers. We have been able to dramatically increase the training opportunities for volunteer officers over the past decade and we continue to refine the model. An important objective is to achieve the right balance between making sure volunteers are trained to the highest possible level without putting an unreasonable burden on them.

One of the keys to achieving the right balance with Volunteer Ambulance Officer training has been the development of our Regional Training Co-ordinator positions. In addition to the six Regional Training Co-ordinators and three Support Trainers (paramedic secondments) there are now 169 accredited Volunteer Ambulance Officer Trainers operating in country Sub Centres. During the year 2007/08, volunteers attended a total of 357 courses. We are also developing procedures that better utilise our country career paramedics in the delivery of training to volunteers.

Professional Development

The professional development seminars conducted by our Medical Director Dr Garry Wilkes and our Medical Consultant Dr Harry Oxer remain very popular. 23 Professional Development Seminars were conducted during the year with nearly 1,000 attendees.
The Business Services directorship has responsibility for all of the organisation’s customer service activities, other than ambulance. St John Ambulance is a humanitarian organisation that maintains a focus on charitable activities as well as other commercial activities. All of the organisation’s commercial activities are aimed at either fulfilling a humanitarian service themselves or providing financial capacity to deliver charitable services. The delivery of first aid training and the sale of first aid and allied products constitute both a major part of our charitable and humanitarian activities as well as commercial activities.

**First Aid Services & Training**
This year has seen a continuation in the exceptional growth of our student numbers. Total student numbers were 118,554. This compares to total student numbers of 109,564 the previous year and represents growth of eight per cent.

In keeping with our charitable and humanitarian focus, St John Ambulance targets certain training programmes that are not financially viable in their own right, to areas of the community where such training is vital. One such area is the teaching of first aid to students at school. There were a total of 19,755 students taught with this method.

Even though there is significant investment in non-commercial training activities, the underlying growth in our fee paying courses was four per cent. Our retail trainers’ programme again played a significant role in our overall success with first aid training. This programme allows other training providers to deliver St John Ambulance courses while continuing to run their business independently of St John. Around 20 per cent of our total student numbers come through retail trainers. We continue to build strong alliances with business and industry securing a number of new contracts for first aid training and kit servicing.

In Western Australia our total student numbers for 2007/08 represent 5.6 per cent of the state’s population. This has grown from 3.2 per cent in 2003.

While the additional student numbers are pleasing, they are secondary to our broader objective of seeing one member of every household taught in first aid and all children being taught basic first aid prior to leaving school or obtaining their drivers’ licences.

### First Responder
The first responder system was designed and introduced in an effort to improve people’s chances of survival from cardiac arrest by making oxygen and defibrillation available in those vital minutes before the arrival of an ambulance. The system enables community groups to play a vital role in this important area of pre-hospital care. Now in its eighth year of operation there are 86 responder systems in place that collectively were activated on 479 occasions during 2007/08.
Industrial Paramedic Services
The booming Western Australian economy continues to have a direct impact on our Industrial Paramedic Services. Industrial Paramedic Services provided total revenue of almost $8 million during 2007/08. This area of the organisation’s activities provides vital funding that is poured back into the provision of our ambulance and first aid services. Currently we have 10 Industrial Paramedic contracts covering 13 sites and employing 32 industrial paramedics and four registered Nurses. While demand for these services is strong, our capacity to meet the demand is limited to the speed with which we can recruit qualified paramedics into our service. In addition to paramedics we use volunteers as medics as well as industrial nurses where appropriate. While these activities provide a very important source of revenue for the organisation they also provide a vital service by placing highly qualified and competent paramedics out into remote areas of the state where access to ambulance services would otherwise be extremely limited.
VOLUNTEER FIRST AID SERVICES

St John Ambulance provides a full range of pre-hospital care services. A vital component of this range is the provision of volunteer first aid services (VFAS). VFAS provides first aid services at major public events and continues to be recognised as the premier provider of these services in Western Australia. We have five major objectives in the way we manage this area:

1. The highest quality first aid training;
2. Good quality vehicles and equipment necessary to deliver a high quality service;
3. A modern and professional image with the appropriate uniform;
4. For personnel to enjoy their involvement with St John Ambulance;
5. Sufficient numbers to meet the community’s demands for service.

While we have, for many years been successful in achieving the first four of these objectives we do not have sufficient volunteer numbers to meet the community’s demand for our services. With the end of the triennial appointments in June 2008 and the appointment of a new Commissioner, it was an opportune time to reorganise this area of our activities. The aim of the restructure, is to provide the full range of support services for the volunteers through the management and administrative structure with the focus for the volunteers being the development of the Divisional Managers to play a more significant role in the organisation achieving greater success with all five of the objectives.

The aim for VFAS is to establish the management and support structure that facilitates doubling the number of adult volunteers over the next three to five years. This level of membership is required to meet all of the community demand for our services.

Activity
In 2007/08 VFAS completed 48,418 hours of public duties and treated 6,982 patients.

Training
The training of VFAS personnel is a high priority. We continue to review our training programmes. The new and more substantial education model introduced the previous year continues to operate successfully as does the revised refresher training programme. Both of these developments have been successful in achieving our objective of ensuring our volunteers are able to deliver high quality services to the community.

First Aid Competitions
First Aid Competitions are a way of providing fun and enjoyment for our volunteers while at the same time honing their first aid skills. Each year state based competitions are held, the winners having the opportunity to compete against their Eastern States counterparts. Western Australia continues to do well in these competitions. During 2007/08 WA won the champion state title in the national competitions.

Cadets
In addition to the provision of first aid services, VFAS also runs cadet divisions as a part of the organisation’s contribution to youth in our community. During 2007/08 we had 15 cadet divisions with 296 cadets between the ages of 12 and 18.
COMMUNITY CARE

St John Ambulance is involved in humanitarian activities outside of the “first aid” sphere. One of these important activities involves making a contribution to the well being of the lonely elderly in our community. Our Community Care Service addresses this objective.

A dedicated group of volunteers care for the lonely, frail aged and disabled through a home visiting programme. While it is a relatively small team they are a very hard working group of people who are extremely dedicated to this service. They receive great pleasure and satisfaction from bringing companionship and assistance to many needy people in our community.

Community Care continues to maintain a strong profile in the community through events such as Volunteer Week, Seniors Week and Have a Go Day. We also speak at community groups such as CWA meetings, autumn clubs, Church groups and other community based organisations.

As in other areas of the organisation we try to make the work of our staff and volunteers as pleasant as possible and wherever we can create a fun environment. For Community Care volunteers we do this through our annual Christmas function. In 2007/08 we held the function at our Belmont State Office for the first time. The most important aspect of this event is the opportunity to thank our members. This year, in keeping with tradition, special presentations were made to a number of our volunteers for length of service. This year’s awards are outlined below.

<table>
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<tr>
<th>Activities</th>
<th>Active volunteers</th>
<th>Hours of service</th>
<th>Recipients</th>
<th>Phone calls</th>
<th>Kilometres</th>
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<td>3,543</td>
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</tbody>
</table>

NATIONAL AWARDS


STATE / MERITORIOUS AWARDS

Ryan Falconer, Elsie Gressievx, Edwina Ong, Margaret Officer, Margaret Holland

THE CHAIRMAN’S AWARD 2007

Winn Paton, Regional Coordinator - Chittering
CAPITAL WORKS PROGRAMME

In its planning, St John Ambulance identified the need for a major capital works programme over the period 2000 to 2010 in order to be able to provide ambulance and first aid training services to the standard required by the community and to provide appropriate working environments for staff, students and volunteers.

The first stage involved the rapid implementation of the Mercedes fleet with an ongoing replacement programme that allowed ex metropolitan Mercedes ambulances to be provided to country centres virtually cost free.

The second stage of the major capital works programme involved a number of building projects. The first component of this programme was the construction of the new State Office building at Belmont. As a result of the completion of this building in January 2006, the 2006/07 financial year saw the complete renovation and refurbishment of the old Belmont building making it a state of the art training centre.
Works completed or in progress are:

**Completed 2007/08**
- Rockingham Ambulance Station and Training Centre
- Secret Harbour Ambulance Station

**Due for Completion 2008/09**
- Kwinana Ambulance Station
- Relocation of the back up Operations Centre to Francisco St
- Vehicle Washbay including Water Treatment Plant to Francisco St
- New Mandurah Ambulance Station and refurbished Training Centre
- Bassendean Training Centre
- Bunbury Training Centre extensions

**Detailed Planning and Approvals Scheduled 2008/09**
- Morley Ambulance Station
- Belmont Supply and Distribution Department, Property Department & Volunteer First Aid Services

**Additional Projects Committed and Funded for the period 2007 to 2010**
- Nedlands (QEII) Ambulance Station
- Murdoch Ambulance Station
- Northam Ambulance Depot and Training Centre

Other minor capital works are proceeding, including additional garaging at Gosnells and Two Rocks, the installation of protective safety fencing to Secret Harbour Station and the installation of safe roof access facilities to required facilities.

Medications security at all career ambulance stations has been a focus and all stations, metropolitan and regional, have had new safes installed for the secure storage of medications. The installation of security systems requiring the use of a security card door opening to gain access to the station is being installed, which will bring us into full compliance with the latest regulations.

**Negotiations for land ongoing:**
- A suitable site at Sir Charles Gairdner Hospital on which to build a replacement Ambulance Station.
- Armadale Health Campus for a suitable site on which to build a replacement Ambulance Station and Training Centre.
- Fiona Stanley Hospital for a suitable site on which to build a new Ambulance Station for the Murdoch area.
- Kalgoorlie-Boulder for a suitable site on which to build a replacement Ambulance Station and Training Centre.

Capital works building planning is ongoing and essential to keep pace with the rapid growth of the community and the inevitable increasing demands upon the organisation, be it the ambulance service, first aid training, industrial paramedics, volunteer first aid services or the often unseen infrastructure that supports the public face of St John.
CEREMONY & HERITAGE FUNCTIONS

St John Ambulance in Western Australia is a very successful organisation. This success has only been possible because of the dedication of thousands of people, both staff and volunteers, who built the foundations for the organisation we have today. We honour and respect those people and the contribution they have made through our ceremonial and heritage functions.

As a Christian based organisation, one of the traditions we maintain is the annual St John church service held on the Sunday immediately after St John the Baptist day. This year the service was held at St Hilda’s school chapel. The Knight Commander, the Governor Dr Ken Michael was in attendance and conducted the enrolment of 25 cadets into St John.

The Ophthalmic Branch, a group of dedicated volunteers, continue their activities to raise funds for the Eye hospital in Jerusalem. This year, their activities raised a total of $5,200 for this worthy cause.

One of the highlights of the organisation’s ceremonial calendar is the annual investiture where St John Ambulance is able to thank those who contribute significantly to the continuing good work of the Order in WA.

This year’s Investiture was held in April 2008. The Governor, Doctor Ken Michael received 41 recipients for promotion and presentation of awards.

Another busy and dedicated group of volunteers in the organisation are those involved with fellowship. This group meets regularly and maintains contact with retired volunteers and ensures those who are frail or unwell maintain their contact with the organisation.

Two years ago we introduced the “Friends of St John” in Western Australia. The aim of the Friends of St John is to create a forum for people who may have had an involvement with St John in the past, either as a volunteer or staff member and who want to continue that involvement. The group is also open to people who may never have had a previous involvement but would just like to be a part of the organisation. The Friends of St John meet quarterly. This year’s meetings have seen a number of presentations and included visits to the new Rockingham centre as well as the Emergency Rescue Helicopter facilities at Jandakot.

St John in Western Australia is grateful to all of those who continue to provide a link between our proud heritage and our ongoing service to the community including our Librarian Dr Edith Khangure and the museum volunteers, the ladies auxiliary, members of fellowship and the Friends of St John.

Again this year we have sadly seen the passing of a number of members of the Order and their presence will be deeply missed. Please see a list of obituaries in the Roll of Members on page 26 of this report.
HONOURS & AWARDS

Ambulance Service Medal
The Ambulance Service Medal is issued by the Federal Government as part of the Australia Day Honours.

Peter Wesley King
Graeme John Shearing
Darren Clifford Mudge

National Medal
The National Medal is awarded to people who have given 15 years service to the defence forces, police, fire or ambulance services. A clasp to the medal is given for each 10 years additional service.

Wayne Cranston
Vicki Edwards
Joanne Guest
Stephen Higginbottom
Iain Hunter
Trevor Hutchinson
Francis Johnson
Sean Judson
John Layton
Brian Scotney
Lisa Smith
Stephen Taylor
Anthony Willison
Bronwyn Young
Andrew Lake

Service Medal
The Service Medal of the Order is awarded for 12 years voluntary service within St John Ambulance Australia. A bar is added to the Service Medal for every five years of service thereafter. (Incl. VFAS recipients)

Judy Baldoni
Paul Carrotts
Kerry Dianne Davis
Alan Dreaver
Gail Patricia Elson
Kevin Forbes
James Kevin Gattera
Tim Gormley
Johannes Gerardus Haverkate
Kerry Heys
Antony Howe
Len Hull
Howard Norman Lalor
Desmond James Linto
Rachel Lucas
De-arne McBrade
Rosemary Maidment
Jana Mayhew
Mark Mepham
Hilary Jeanne Nind
Christopher Paul Sabourne
Keith Scouler
David Smith
Hanneke Spragg-Hoevenaars
David Stevens
Andrew Philip Templeman Twells
Martina Margaret Upton
William Alfred (Bill) Waud
Glencie Linda Webb

1st Clasp
Paul Blakeborough
Ian Downing
Robert Possingham
John Rigby
Riccardo Zornada
Anthony Willison

2nd Clasp
Edwin Olsson-White
Henryk Sienkiewicz

1st Bar
Keith William Cleverly
Adele Duke
Vicki Edwards
Annette Evans
Mark James Felstead
Antony Howe
Christine Nye
Peter Gerard Quinn
David Stevens
Renee Wirth

2nd Bar
Lois Dickins
Steven William Douglas
Shirley Alice Elliott
Lawrence John Elsegood
Sydney Albert Garlick
Lynette Amy Gilbert
Kevin Hornby
Antony Howe
Edward Clem Inglis
Ian Lionel Jones
Geok Hwee Ong
David Stevens

3rd Bar
David Anthony Carbonell
Elizabeth Dyer
John Hemsley
Alan John Hughes
Kevin Wallace Jones
Peter Stuart Wood

4th Bar
Isabel Blanche Bradbury
Maurice Busch
Diane Doak
Rex Warner Dyer
Thuang Leng Lim
Thelma Joyce Rafferty

6th Bar
John Charles Jones

Sub Centre of the Year
Bridgetown Sub Centre

Volunteer of the Year
Andrea Teakle
Northampton

Trainer of the Year
Catherine Ivey
Newdegate/Kojonup
The Ladies Auxiliary 1968 - 2008

The Ladies Auxiliary fulfilled a vital role in St John for 40 years. As this part of our organisation comes to a close, it is fitting to remember their outstanding work. For some time in the 1960s, a growing need for an auxiliary group to assist the Commandery in a general support role had been recognised. In particular there was much frustration that seemingly even small items could not be catered for because of a lack of resources. Mrs Pat Thorburn told of the exasperation felt by Dr Thorburn (SJAA Vice-President and Chairman of the Education Committee) in trying to cope with the situation. His appeal to her and some of the other ladies, to help out St John as part of their charity work, was the beginning of the Ladies Auxiliary.

A preliminary meeting was held on 3 May 1968 and was attended by Mr John Lavan, SJAA President, and the General Secretary, Mr Harold Bray, as well as five ladies. At this meeting the purpose that the proposed Auxiliary might serve was discussed and a further meeting arranged. On 22 July the inaugural meeting was held, supported by nineteen ladies. It was established that the Auxiliary’s purpose would be to assist the Order of St John in Western Australia, being ever mindful of the need to enhance its public image. A committee was formed with Mrs Pat Thorburn as President, Mrs Margaret King as Secretary and Mrs Irene Hogkinson as Treasurer. Mrs Thorburn subsequently investigated similar organisations in the eastern states, where they were known as the “Ladies Linen Guild”. This title was not considered appropriate for Western Australia, as it did not promote the name “St John Ambulance” to the public, a feature that the Commandery considered essential.

The St John Ladies Auxiliary commenced meeting on a monthly basis, and has continued to do so ever since. Although never a large group, some fifty members at most, the variety of work undertaken and contributions of equipment and cash donations have been overwhelming. A few examples would include catering for various St John functions, providing collectors for street appeals, donations of kitchen items, soft furnishings and first aid equipment, cash donations for adult and cadet VFAS activities, the Ophthalmic Hospital, the Sir Wallace Kyle Education Fund and the Commandery Library and Museum. The time to provide all of these has been given voluntarily and the funds have been raised from numerous social activities such as fashion parades, bus trips, theatre evenings, luncheons, musical concerts, picnics, visits of interest and meetings with a wide variety of guest speakers.

Essentially, the Ladies Auxiliary was a wives club. Initially the presidency of the Ladies Auxiliary was taken by wives of senior executive members of the Association or Brigade. Thus Mrs Pat Thorburn, Mrs Rosamund de Courcy Clarke and Mrs Jean Colyer each held the post for two years over the period 1968 - 74. From 1974 other ladies, supporting their husbands by being members of the Auxiliary, accepted the responsibility. Jean Colyer was followed by Mrs Sheila Aikman from 1974 to 1980 (with a one-year break filled again by Mrs Thorburn), then Mrs Norma Wright from 1980 to 1985 and Mrs Judy Barker from 1985 to 1991. In 1991, after retiring from active volunteer work, the presidency was taken by Mrs Heather McManis, one of the few members of the Operations Branch to involve herself in the work of the Ladies Auxiliary. Mrs McManis was President until her death in 2003 and was succeeded by Ms Betty Dyke, a previous long serving Commandery Secretary.

The Ladies Auxiliary has supported any and every part of the St John organisation in need of help. Starting with no resources except their own good will, everyone in the St John Community was very surprised to see their impressive list of achievements develop. From the first project - a new back drop and curtains for the stage in the main hall at the Wellington Street headquarters - completed within a year of formation, the Auxiliary became an important part of St John.
Catering however was their earliest forte and a lack of resources was no problem. When required the ladies initially provided their own best china and linen, making trays of food at home and arriving at the venue ready to serve. As finances permitted crockery was hired and eventually purchased. Ingenuity was also sometimes required as the 1979 Priory conference showed. Mrs Aikman described the challenges after the meeting - "The Committee of the Ladies Auxiliary supplied morning and afternoon tea and lunch to anyone who required it. Numbers were always doubtful but that was the least of our worries. The strike on the Thursday made the milk situation a gamble, and plenty was needed. Thanks to the kind lady in the Sandwich Bar opposite Headquarters there was no shortage, they froze all the milk we required before the strike, and although it arrived in the kitchen rock hard, soon recovered when dunked in hot water. And of course the urn did not work, but there was nothing wrong with the old preserving pan on top of the gas stove (Grandma had nothing else!)."

By the mid 1970s regular mention was appearing in Annual Reports of the "very effective Ladies Auxiliary" illustrating the extent of their other activities - books and manuals for the Ambulance Officer Training Centre, training aids for the Brigade and the first "Resusc-Baby" manikin for Dr Oxer. Barely a decade after establishment "Our Ladies Auxiliary” were described in 1977 as having fulfilled an important role within the organisation”.

Support of St John’s younger members has also been an enormous area of interest for the Auxiliary. Donations of money for cadet uniforms, contributions to cadet competitions, furniture for the cadet camp at Busselton and donations to the Sir Wallace Kyle Education Fund from its inception in 1983 have been given. But their practical work should never be underestimated. Catering aside, the Auxiliary sent members to assist at Brigade Competitions, often traveling as far afield as Bunbury. The Auxiliary also adopted the Commandery Library and Museum as a special project. Many hours were spent cleaning silverware and other museum artifacts as well as funding re-silvering of trophies and other museum needs.

In 1989 after the restructuring of the organisation the Ladies Auxiliary were directly represented on the Functions Committee. They had become “one of the most important support groups of the Commandery”.

However, the new century brought new challenges. Moving the St John State Centre to Belmont created a transport problem for some members. The Auxiliary chose to meet in other venues in the city which were easier to access. Their only subsequent group visit to Belmont was to polish the museum silver in 2006, prior to the opening of the Ian Kaye-Eddy Heritage Centre.

Sadly the Auxiliary has declined in numbers in recent times. Recruitment had always been an issue and, along with an ageing membership, lack of success in this area has resulted in plans to wind up the group. As they consider the end of their illustrious service to the Order of St John in Western Australia, the Auxiliary are now concentrating on a project of their own - “Creative Memories” - a collection of all their personal Auxiliary history with photographs, events, programs and recorded memories. Ultimately this collection will be housed in the Heritage Centre.

A final AGM will be held on 13 October 2008 when the Ladies Auxiliary will gracefully close. In November a wind up meeting is planned when the committee will distribute their crockery, linen and other assets to a number of charitable causes.

As the ultimate quiet achievers, the Ladies Auxiliary leave behind a proud history of their achievements. St John Ambulance in Western Australia would have been much poorer in all senses without their wonderful support. Happily, their social contact will however continue as all are members of the Friends of St John group.

**Bibliography**

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- St John Annual Reports (1968 - 2007)
- The Brigade (1968 -1996)
ROLL OF MEMBERS OF THE ORDER IN WA

KNIGHTS OF GRACE
Mr William John Barker CD
Mr Michael Blizard
Dr Thomas Hamilton AM
Mr Ian Lindsay Kaye-Eddie ASM
Dr Alan Joseph King AM
Mr Gerard Arthur King
His Excellency Dr Ken Michael AC
Wing Cdr (Dr) Harry Frank Oxer ASM
Dr Frank Burdon (Don) Webb AM
Mr Kevin James Young

DAMES OF GRACE
Mrs Billie Annette Andrews ASM
Mrs Ruth Gwenodine Donaldson OAM
Mrs Joan Johnston OAM
Mrs Julie Michael
Mrs Margaret Hamilton Muirhead OAM

SUB-PRELATE
The Most Reverend Roger Herft

COMMANDERS
Mrs Pauline Gladys Bates
Miss Margaret Jane Cockman OAM
Dr Kenneth Ernest Collins AM CIt WA
Mrs Betty Gertrude Crandel
Mr John Di Masi
Mr George Charles Ferguson
Mr Alistair Charles Forsyth Of That Ilk J P
Mr Desmond Ernest Franklin BEM
Mr Douglas James Gildersleeve
Mr Brian Kenneth Hampson
Miss Oga Dorothy Hedemann OAM RFD J P
Mr Ronald Neville Jesson
Dr Kenneth Ross Littlewood
Mr Bevan Francis McIntnerney OAM CD
Mr Darren Clive Brooks Muchemore CD
Mrs Norma Eilaine Olsen
Lt Col (Dr) Robert Lyons Pearce AM RFD J P
Mr Ernest Vance Pippard
Mr John Edward Ree
Mrs Ruth Amelia Reid AM Cit WA
Mr John William Roberts
Mrs Carole Schelfhout
Mr George Alexander Shea OBE
Mr John Derek Snowden OAM
Mr Jeffrey Mark Williams
Mr John Leonard Williams
Mr Peter Stuart Wood J P

OFFICERS
Mr Anthony John Ahern ASM
Mr James Percival Allan OAM
Mr Kevin John Arnol
Mr Robert Edwin Barker ASM
Mr Lester Johnson Barnes
Mrs Margaret Joan Bell
Mrs Shirley Margaret Birch
Mrs Edna Ethel Brown
Dr Arthur Robert Burkitt
Mr Frank Joseph Bysteads
Mrs Verity Jane Campbell
Mr Carlo Capriotti
Mr David Anthony Carbonel
Mrs Elizabeth Ann Carpenter
Mrs Virginia Cheriton
Mrs Isabel Millicent Chinery
Mr Barry Arthur Clements
Mrs Doreen Dorothy Clements
Mrs Leslie George Clothier
Mr John Glen Corbin
Mrs Winifred Victoria Corbin
Mr Richard Edward Daniels
Mr Geoffrey Charles Davies ASM
Mr Michael Ronald Divall
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Mrs Elizabeth Anne Dyer BM OAM
Mr Rex Warner Dyer ASM
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Mr Henry James Eade
Mr Lawrence John Elsegood
Mr Kenneth David Jones Evans
Mr Robert Paske Evans
Mrs Ethel Grace Farley
Mrs Valda Esther Finley OAM
Mr Kenneth Allan Ford ASM
Madam Ann Forsyth Of That Ilk
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Mrs Maria Kay Godwell
Mrs Hazel Eve Goldacire
Mrs Hazel Jean Green
The Rev Peter Harris
Mr Simon Warwick Hughes
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Mr Ronald Cedric Jaques
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Mr Kevin Wallace Jones
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Mrs Fay Margaret Kite
Mr Brian Peter Landers
Mrs Shayne Graham Leslie
Mr Colin Oliver Lock
Dr Richard Simon William Lugg
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Mr George Robert McKeown
Mrs Lydia Irene Mills AM
Mr David Edward Broadbent Morgan
Mr Henry Emanuel Morgan
Mr Frank Barnett Murray
Mr John David Neale
Mr Arnold Sibald Nunn
Mr Edward John O’Sullivan
Mr Abner Rupert J ohn Paine
Prof. John Michael Papadimitriou
Mr Raymond Passmore OAM
Mrs Viola Frances Pentland
Mr Cecil William Platell
Mr David Lawrence Powell
Mr Lionel Jack Richards
Mr Lloyd Richards
Mr Warren James Richards
Miss Lynette Joy Richardson
Mrs Carmel Jean Honohaus Sands
Mr Derek William Satterthwaite J P
Miss Margaret Evelyn Savage
Mr Brian James Savory
Mr Charles William Sexton
Mr Allan Keith Shaywer
Mr Brendan John Sinclair
Mr David John Stewart
Mr Thomas Barrie Stewart
Dr Peter James Strickland
Mr Kevin Wayne Swansen
Mr Anthony Afric Tanner
Mr Alexander Edward Taylor
Mr Paul Stylianos Vassias
Mrs Alice Joanna Vinicky
Mrs Carol Joyce Wallace
Dr William James Ward
Mr Leslie Wells
Mr George Henry Williams
The Rev Henry Gordon Williams J P
Dr Martin John Williams OAM
Mr Graham Alfreed Wilson ASM
Mr Edgar George Winner J P
Mrs Sheryl Lesley Wood
Mrs Barbara May Wright

MEMBERS
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Mrs Frances Mary Banks
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Mr Alexander John Barclay
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Mrs Joanne Daley
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Mr Damian Davini
Mrs Gloria Christma Davini
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Mr Lanceot Norman George Davis
Mrs Ivy Edith Day
Mrs Gail Patricia Dennert
Mr Ian Digweed
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Mr Barrie Neil Elson
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Mrs Lynette Mae Evans
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Mrs Valma Dawn Fallon
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Mr Peter Wiltshire Felton
Mr Nelson John Fewster
Mr Michael Victor Fields CD
Dr John Graham Francis
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Mr Donald Frearson
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Mrs Elizabeth Mary Gent
Mr Otto Herman Gerschow
Mr Michael Giovannazzo
Mr Andrew Fraser Goode
Mr Kelvin Paul Gray
Mr Peter Alan Green J P
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Mr Gary Guelfi
Mr Glen Lindsay Hall
Mr Kevin Edwin Hall
Mr Ronald Harold Hall
Mrs Evelyn Rosa Hammer
Mr Douglas Kemble Hancock
Mr Mervyn Desmond Hansen
Mr John Victor Hards
Mrs Pauline Jane Harris
Mr Robert Harrison
Mrs Patricia Hatch
Mr Raymond Milne Head
Dr Clive Heaysman
Mr John William Hemsley
Mrs Murid May Henderson
Miss Doreen Grace Higgins
Mr Ewen Gilchrist Hill
Mr Harold Hilton
Mr Christopher Edward Hodgson
Mr Steven Kenneth Hook
Mr Robert George Horton
Mr Patrick Hourigan
Mr Anthony George Howe
Mr Clifford Morrison Howe
Mrs Audrey Yvonne Hoyle
Mr Jens Kevin Hudson
Mr Alan John Hughes
Mrs Vicki Raye Humphry
Mrs Marilyn Doris Hunter
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Mr Allan Arthur McSwain
Mr Frederick James Major
Mrs Maxine Jane Martin
Mr Leonard Reginald Martin
Mr Milton William Marwick
Mrs Thirza Irene Marwick
Mrs Jennifer Rose Maughan
Mr Peter Maughan
Mr James Francis May
Mrs Ethel Elizabeth Mayers
Mrs Agnes Maud Melcaif
Mr Ernest Charles Mitchinson
Mr Paul Peter Monger
Mrs Dorothy Faye Morgan OAM
Mr James Leonard Morley JP
Mr Ashley Gerard Morris
Mr Peter Hartley Morton
Mrs Isla Mueller
Mrs Margaret Patricia Murdoch
Mr Colin James Murphy
Mr George Ian Murray
Mrs Jillian Ann Neave
Mr Ronald Oswald Neumann
Mrs Dianne Leslie Nicholls
Mr Peter Nicholls
Dr Ian McLaren North
Mr Edwin Harold Parry
Mr Lance Murray Paterson
Mr Anthony Colin Pegram
Mr Ross Walter Perry
Mr George Albert Peters
Mr John Pigott
Clarence Richard Plummer
Mrs Patricia Roslyne Pratt
Mr Barry Daniel Price
Dr Richard Frederick Reynolds
Mr Thomas Ernest Richards
Miss Evelyn Faye Ridley
Mr John Riley
Mr Alan Rimmer
Mr Robert John Rimmer
Mrs Mary Bridget Ripper
Mr Austin Gregory Roach CD
Mr Garth Alan Roberts
Mr Geoffrey Roberts
Mr Michael James Robertson
Mrs Auriel Jane Rodgers
Mr Kenneth Frank Rowe
Mr George Watson Rudland
Promoted to Knight
- 
Promoted to Commander
Mr John William Roberts
Mrs Carole Schelfhout
Mr Jeffrey Mark Williams

Promoted to Officer
Mr Robert Edwin Barker ASM
Mr Geoffrey Charles Davies ASM
Mr Brendan John Sinclair

Admission as Member
Mrs Anne Margaret Adcock
Mr Donald John Atkins
Mr Daniel John Barron
Mrs Linley Cilia
Ms Kerry Davis
Mr James Kelvin Gattera
Mr John Victor Hards
Mr Antony George Howe
Ms Anna Patricia Jaskolski
Mr Peter Wesley King ASM
Mr Lloyd Douglas Lansdown

Mr Arnold Mervyn Stokes
Mr Donald Thomas Stone JP
Mr Errol Dale Stone
Mrs Lorraine Stone
Mrs Mary Strickland
Mr Dirk Christopher Sunley
Mr John Graham Sutherland
Mr John Kinnaird Swan
Mr Walter Swan
Mr Ronald Swansen
Mr Terence Sweeney
Mrs Bernice Harriet Taylor
Mr Wayne Taylor
Mr George William James Thompson
Mr Francis Edwin Thornton
Mr Maurice Tomlin
Miss Judith Pamela Tyler
Mrs Pamela Margaret Usher
Mr Hans Vandenberg
Dr John van der Post
Mrs Pauline Anne Veraart
Mrs Kathleen Patricia Wake
Mrs Leonie Walker
Mrs Maxine Janice Walker

Obituary
2008 - We report with the deepest regret the death of the following members in the Order:

Mr Ross James Halse OStJ
Dr Donald George McKenna OStJ
Mjr Keith William Bradley RFD, ED, CStJ
Lt Col (Dr) Dermot Clarence Foster OAM ED Cit WA KStJ
Mr Harold Pears OStJ
Mr Malcolm William Hancock OStJ

Great care has been taken in compiling of the foregoing nominal role of members of the Order. It is possible, however, that mistakes have occurred. The Registrar appeals to all members to notify him immediately of any errors or omissions they may detect.
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