



St John Ambulance is now recruiting doctors.



Join our Urgent Care team.

Expressions of Interest

St John Ambulance is seeking expressions of interest from doctors who may like to join the St John Urgent Care team.

To register your interest

Call us on 08 9334 1451 or email us at medservices@stjohnambulance.com.au and we'll contact you about current and future vacancies at St John Urgent Care Centres.

St John Urgent Care

St John Ambulance WA is a charitable, non-profit, humanitarian organisation whose motto is 'for the service of humanity'.

St John has served the Western Australian community for more than 120 years, primarily through the provision of ambulance and first aid services.

St John now provides primary health care through the acquisition of Apollo Health and the establishment of St John Urgent Care Centres.

St John Urgent Care Centres are open from 8am to 10pm, 7 days a week, within the treatment room of Apollo Health medical centres at Cockburn, Joondalup and Armadale.

Each treatment room is equipped to a very high standard and consists of an elevated nurse's station, facing onto multiple curtained treatment bays. X-ray facilities are present on site, as are casting and fracture management equipment.

The Urgent Care team consists of nursing staff, an ambulance paramedic and at least one doctor on every shift.



Presentations

St John Urgent Care Centres are not hospitals or emergency departments. They are designed for patients that have an urgent medical issue but not an emergency. Patients attend without an appointment and are typically seen in the order in which they arrive.

Suitable presentations include:

- 1. Simple general practice presentations**
Such as repeat prescriptions, notes for work, minor viral and bacterial illnesses, rashes etc.
- 2. Orthopaedic and Musculoskeletal injuries**
25-40% of presentations are expected to be orthopaedic in nature such as sprains and stable appendicular fractures to wrists and ankles.
- 3. Lacerations requiring suturing**
Minor soft tissue injuries such as cuts and lacerations requiring stitches or glue.
- 4. Foreign bodies**
Minor foreign bodies in soft tissue, ears, nostrils and eyes.
- 5. Eye complaints**
Sticky eyes, corneal ulcers, foreign bodies in eyes etc.
- 6. Low acuity ambulance transfers**

St John Ambulance may transfer low acuity ambulance cases to St John Urgent Care.

Role

The doctor's role at St John Urgent Care is to assist in the provision of quality, timely medical care for patients attending the service.

Required competencies include:

1. Fracture management (clinical exam, x-ray interpretation)
2. Suturing and wound management
3. Examination of eyes and removal of foreign bodies
4. Efficient time management to cope with busy periods
5. Clerical speed and accuracy for preparing discharge summaries, raising billing codes etc
6. The ability to recognise and safely redirect clinical presentations unsuitable for urgent care (for example to an ED, family GP or community mental health service)

Roster

St John Urgent Care Centres operate from 8am to 10pm, 7 days a week. There are two 7 hour shifts daily:

- Morning shift: 8am-3pm
- Afternoon shift: 3pm-10pm

Full-time positions, Facilities Service Agreement options as well as locum opportunities are available. Penalty rates apply.

Case Load

A typical caseload at an Urgent Care Centre reflects ED Triage Category 4 and 5 patients and walk-in general practice patients. Follow-up sessions are also encouraged to promote the best possible patient care.

Audits

The provision of quality patient care is more important than the number of patients seen. However the Urgent Care service is audited to monitor key performance indicators such as wait times, patient presentations and the nature of referrals to emergency departments.

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