

How to update and access smartphone Medical ID

It only takes two minutes to set up the Medical ID feature on your smartphone and it could potentially save your life and provide first responders with crucial information.

Updating your medical information is easy.

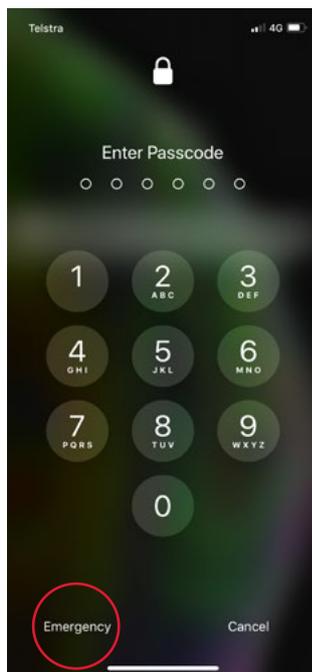
Click your smartphone logo below for detailed instructions or refer to next page for a quick set-up guide.



Accessing Medical ID as a first responder

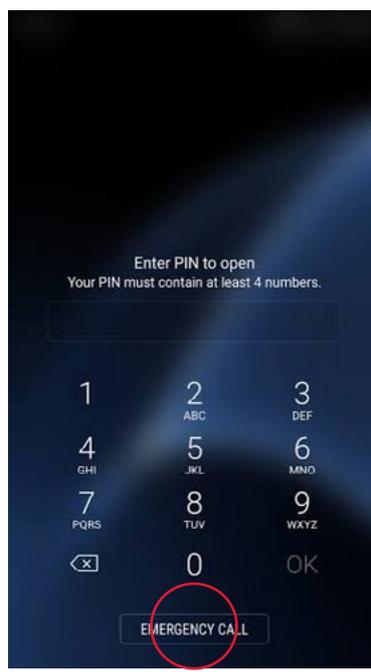
If a user has set-up their Medical ID you will be able to access their information by following the below steps.

iPhone



Access by tapping *emergency* on the lock screen and then tapping *Medical ID*.

Samsung



Access by tapping EMERGENCY CALL on the lock screen and tapping *medical info*.

Android



Access by tapping *emergency*, then *emergency information*. When it flashes, tap it again.

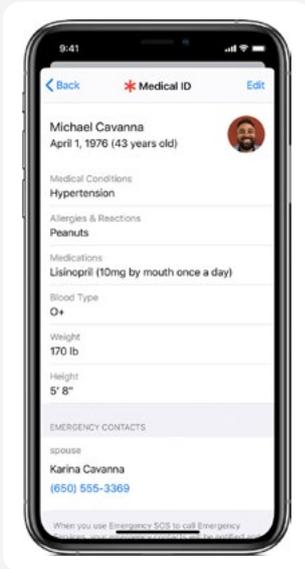


Apple Watch

Hold the side button until the sliders appear.

Drag the Medical ID slider to the right to view.

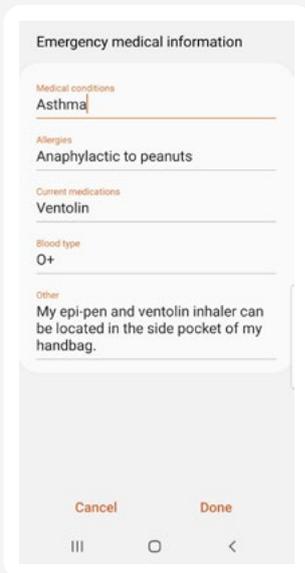
Quick guide to setting up your Medical ID



iPhone/Apple Watch

1. Open the Health app on your device.
2. Tap *Medical ID* and then *create medical ID*.
3. Fill your profile and add emergency contacts by tapping the green + under EMERGENCY CONTACTS.
4. Under EMERGENCY ACCESS, use the slider at *show when locked* to allow responders to access this information.

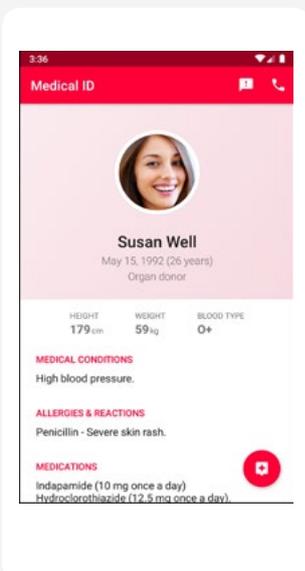
[Watch tutorial here](#)



Samsung

1. Open your contact list and tap on your profile photo.
2. Tap edit and then *emergency medical information*.
3. Fill out the sections and tap save.
4. Tap *emergency contacts* and tap *add member* to choose from your contact list.

Alternatively, you can download the Medical ID app [here](#)



Android/Medical ID app

1. Install the Medical ID app from the Google Play store.
2. Open the lock screen and tap Emergency Call.
3. Open *emergency information* and tap *edit information* to fill out your medical information
4. Tap *add contacts* to select emergency contacts from your contact list.

Alternatively, you can download the Medical ID app [here](#).

[Watch tutorial here](#)